

## PARLIAMENARY QUESTION

### 1255. Mr T R Majola (DA) to ask the Minister of Labour:

With reference to her department's commitment that approximately 40 labour centres across the country will have fully installed self-help kiosks by March 2018 at a projected cost of R14 million, (a) how many of the self-help kiosks have been installed, (b) what has been the cost in relation to installing the self-help kiosks, (c) where are they located, (d) which functions do they offer and (e) what number of persons have received a service from the self-help kiosks? NW1354E

### Minister of Labour response:

- (a) The Department has installed Kiosks in 22 sites by March 2018. There are further 40 sites that have equipment that are awaiting cabling.
- (b) The total cost for equipment for the 62 sites was around R12 million.
- (c) The Labour Centers that are currently live are:
  - Alberton
  - Atteridgeville
  - Benoni
  - Bethlehem
  - Boksburg
  - Bloemfontein Labour Centre
  - Cape Town Labour Centre
  - East London
  - Giyani
  - Hazyview
  - Kimberley
  - Lephalale
  - Mokopane
  - Mahikeng
  - Oudsthoorn
  - Port Elizabeth
  - Potchefstroom
  - Richard's Bay
  - Soweto
  - Upington
  - Verulam
  - Kempton Park
- (d) The Kiosks offer the following functions:
  - a. Registration of work seekers
  - b. Searching for job opportunities
  - c. Registration of job opportunities

- d. Application for UIF benefits
- e. Letters of Good Standing for the Compensation Fund
- f. Career Interest Assessments

(e) As at 31 March 2018, the detailed statistics relating to usages for all services was not available as the landing page is being enhanced.