



09 July 2019

**Her Excellency Ms. Nomatamba Tambo
High Commissioner of the Republic of South Africa to the United Kingdom
South African High Commission
South Africa House
Trafalgar Square
London
WC2N 5DP**

RE: Severe delays in South African document procurement at the Office for the Department of Home Affairs in London.

Your Excellency,

We are writing to inform your excellency of our disappointment that you have offered no substantive response to our previous letter or taken up our offer to meet with you to discuss the problems regarding South African document procurement at the Office for the Department for Home Affairs in London. Because of this lack of response and the urgency of the issues, we have been forced to look for alternatives. We have therefore turned to our Democratic Alliance shadow ministers and parliamentarians for assistance.

On the morning of Tuesday 09/07/2019 the Shadow Minister for the Department of International Relations and Cooperation Darren Bergman performed an oversight visit on the Office for the Department of Home Affairs accompanied by Democratic Alliance Abroad UK representative Rory Jubber and I.

We express our deep regret that your excellency has decided to not respond to our last letter on this issue or arrange a meeting between ourselves to discuss these issues. We shall now be pursuing alternatives to resolving this issue with poor service delivery affecting South Africans abroad; as such we have enlisted the assistance of Democratic Alliance shadow ministers and parliamentarians to escalate the matter. We are confident that these alternative measures will help to ensure that South Africans living in the United Kingdom receive their South African documents in a timely fashion.

Yours Sincerely,

Justin Adams
DA Abroad UK Chairperson