04 December 2022

The Municipal Manager

Mr. Gcobani Mashiyi

E-mail address: gmashiyi@chrishanidm.gov.za

Chris Hani District Municipality

Eastern Cape Province

Good day Mr. Mashiyi

RE: FESTIVE SEASON WATER SUPPLY PLAN

I refer to various personal experiences, correspondences, call centre reports, meetings and recent media articles pertaining to the water supply challenges that the Chris Hani District Municipality (CHDM) and residents of Inxuba Yethemba have experienced.

It is with the above experience that we would like to ascertain whether your institution will have a *festive season water supply plan* in place for both Cradock and Middelburg towns.

As you are aware many people will be traveling through our towns, some to visit family, friends and some will come to enjoy a well-deserved rest to relax and enjoy the scenic nature of our area.

Local businesses, Bed & Breakfasts and hotels will be very busy and require water to be supplied on a sustainable basis. Water outages also pose a high-risk in the unfortunate event that a fire needs to be contained.

In order to instil confidence in our residents, domestic and foreign tourists, we must be in a position to reassure them that CHDM is prepared to deal with any water challenge that may arise.

It is with the above that we would like you to supply us with a written festive season action plan for the period December 2022 until end February 2023 including whether Chris Hani District Municipality (CHDM) will have available staff with adequate resources to deal with any water related challenges.

We would like to highlight the following important aspects that should be in the plan:

- The CHDM call centre must be fully operational 24/7 with contact information that's widely communicated to the public
- Contact information of the local standby CHDM staff on duty and what function they will hold
- Which water purification staff will be on duty and will they have ample resources
- Availability of diesel to run the generators during loadshedding stages.
- All pumps, generators and electrical connections to be serviced before the onset of the festive season recess.

These are just a few items that we will require as part of the plan, but we looking forward to receive your comprehensive *festive season water* supply plan within five working days from receipt of this letter.

Lastly, should a crisis arise, would you allow the private sector to assist with emergency repairs, if so, under which circumstances and conditions?

Which procedures must be followed to assist, and if not, why would you not allow private businesses to lend a helping hand in a crisis?

We are available to meet, discuss and assist where we can to ensure water security and a supply of potable water for all the people of Inxuba Yethemba local municipal area.

Kind regards,

Hon. Kobus Botha

DEMOCRATIC ALLAINCE (DA): MPL

EAST CAPE MIDLANDS CONSTITUENCY HEAD