



Councillor

Mezzanine Floor Shell House
Cnr. Anton Lembede & Samora Machel Street, Durban, 4001
P O Box 1014, Durban, 4000
Tel: 031 322 7030, Fax: 031 311 3827
www.durban.gov.za

Councillor YOGIS GOVENDER

Cell Number : 0815655 066

Cllr.Govender@outlook.com

**THE OFFICE OF THE MAYOR
CLLR T M KAUNDA
CITY HALL, DURBAN**

1 December 2022

RE : TONGAAT WATER WORKS

The above matter refers

I address you on the dire situation regarding the Tongaat waterworks which as you know was commissioned in October. What is currently unfolding in Tongaat is causing much ire and anger amongst the residents who are planning protest action.

Instead of steady progress being made in the restoration of the different Suburbs, we have actually regressed and percentages of restoration is actually dropping. When one makes enquiries with EWS and senior management they seems to be posturing that all is well, that the pumps are running and they are doing their best!

They are NOT doing their best. These excuses and genetic responses have now reached the end of their lifespan and what is very clear this week is that everybody expected to have water restored, which did not materialise.

The overtime debacle is now causing very very severe Prejudice. It appears that although this is an essential Services Unit, that officials are not available at night to keep the pumps running at the waterworks. This is an absolute travesty and a smack in the face of every single ratepayer and resident of Tongaat.

Our residents have been reeling from one crisis to another ie they have come through consistently being in the top 10 eThekweni hotspot for covid for the last few years, they have had to recover from the looting and arson that destroyed our CBD and small economic hubs that we have in Tongaat, they have now had to endure eight months of pure torture of not having tap water.

On top of that, all major recreational facilities in Tongaat have been decimated by the floods and PRC is still waiting, 8 months later for the insurance to pay out!

There is absolutely no light at the end of the tunnel for people on the eve of this festive season. What we are being told now by EWS is that they literally switching off the pumps every night for the last week and they restart them again in the morning whilst overnight reservoirs run dry.

This is a recipe for even more bursts and even more strain on the infrastructure that we keep repairing. Surely as an essential Services Unit we should be fast-tracking and making sure that there is a 24/7 flow from the waterworks.

It is for these reasons that we hereby call on the leadership of the city to urgently convene a public meeting to address concerned residents and councillors.

We are asking you to direct and accompany a contingent of EWS senior management, including Icon construction, and the sanitation department that have, for the last 3 months failed to clear the sewer compromised Haven crest potable water supply.

Kindly acknowledge receipt of this request and let me have your urgent responses by close of business today.

Thanks



Cllr Y Govender
Signed electronically