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07th August 2024

To: Public Protector

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RE: INADEQAUTE PUBLIC PARTICIPATION, DEFICIENT CONSULTATION AS PER MUNICIPAL SYSTEMS ACT NO. 32 OF 2000 (MSA) AND INCREASES OF TARIFFS WITIHIN A FINANCIAL YEAR IN CONTRAVENTION OF THE SECTION 28(6) OF THE MUNICIPAL FINANCE MANAGEMENT ACT (MFMA) NO. 56 OF 2003.

Good day, hope this brief finds you well.

Mogale City Local Municipality has embarked on inadequate public participation, which has resulted in breach of legislation in general. Executive Mayor Ald. Thupane has specifically failed to effectively communicate the restructuring of the electricity tariffs, this dismal failure to uphold section 52 and 23 of the MFMA which states the following:

"52. General responsibilities – The mayor if a municipality –

(a) must provide general political guidance over the fiscal and financial affairs of the municipality;

23. Consultations on tabled budgets...

(2) After considering all budget submissions, the council must give the mayor an opportunity –

(a) to respond to the submissions; and

(b) if necessary to revise the budget and table amendments for consideration by the council."

During the IDP process, the increase in tariffs was presented as only 12,74% and no presentation was given to the community on the restructuring of the flat rate previously charged, to a changeover to the inclined block tariff, which has a result of triggering an increase when implemented by much more than the presented 12.74% and in some cases triples, quadruples or quintuples the proposed increase. This effect affects households (domestic users) disproportionately, and further exacerbates the cost-of-living crisis, potentially triggering an inflation spiral and causing further pressure to already financially stressed families.

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Lack of clear communication during the publication and consultation, indicates that the purpose of the integrated development planning process has been subverted, because pertinent matters such as the bulk portion of monthly municipal accounts, namely the electricity usage and the restructuring thereof has been inadequately communicated, and without properly consulting the community.

Chapter 4, Community Participation, Section 16 Development of a culture of community participation of the MSA states the following:

"16. (1) A municipality must develop a culture of municipal governance that

complements formal representative government with a system of participatory

governance, and must for this purpose-

(a) encourage, and create conditions for, the local community to participate in the affairs of the municipality, including in -

•••

(iv) the preparation of its budget; and..."

Furthermore, the Executive Mayor Ald. Thupane, tabled an item to increase to the approved tariff schedule on the 31st July 2024, this is after previously approving a reduced structure on the 26th June 2024. Herewith a comparison excerpt for convenience, as can be seen, there is an increase of between 15 to 80 cents on blocks 1-4 for Domestic Indigent tariffs. Each of the charges (c/kWh) is consistently higher across the schedule.

As per section 22 publication of annual budget, and section 17 contents of annual budgets and supporting documents, mandates that the tariffs must be made public after the tabling of the budget, this further proves that during the publication of tabled budget, inadequate consultation was done on the restructuring of the electrical tariffs.

| | | | | Submitted to Council | NERSA Approved 2024/25 | |
|-------------------------------------|--|-------------------------|-----------------------|-------------------------|---------------------------|---|
| Dom | estic Tariffs | - | | | | |
| 1. | Domestic Indigent Tariff | | | | | |
| | ele for domestic or residential customers re ared as indigent in Mogale City Indigent R | | v voltage electricity | supply with up to | 63A Circuit Breaker and | Comments |
| Tariff | Blocks | | | c/kWh (excl. VAT) | c/kWh (excl. VAT) | |
| Energ | y Block 1 (0 - 50 kWh) | | | - | - | |
| Energ | y Block 2 (51 - 450 kWh) | | c/kWh | 180 | 195 | |
| Energ | y Block 3 (451 - 800 kWh) | | c/kWh | 205,43 | 253 | |
| Energ | y Block 4 (more than 800 kWh) | | c/kWh | 312,14 | 392 | |
| 2. | Domestic Standard | | | | | |
| | le for domestic or residential customers re | ceiving single-phase lo | w voltage electricity | supply with up to | 63A Circuit Breaker and | |
| not re | gistered as indigent in Mogale City Indige lly service charge. | | | | n will not be charged a | Replaced tariffs |
| not re month | gistered as indigent in Mogale City Indige | | | | - | Replaced tariffs Domestic Prepaid Single Ph |
| not re month Tariff | gistered as indigent in Mogale City Indige ly service charge. | | | c/kWh (excl. | - | · |
| not re month Tariff Energy | gistered as indigent in Mogale City Indige ly service charge. Blocks | | who opts for prepay | c/kWh (excl. VAT) | c/kWh (excl. VAT) | Domestic Prepaid Single Ph |



The tariffs presented and approved in council on the 26th of June 2024 have been further increased on the 31^{st of} July 2024 in contravention of section 28(6) of the MFMA, which states that: "28(6) – Municipal tax and tariffs may not be increased during a financial year."

This breach of the MFMA needs to be corrected with the necessary billing adjustments to reflect what was presented to the public.

| | T | | T | | | | | SCHEDULE 3(a) |
|--|---------------------------------------|--|--|----------------|---|-------------------------|----------------|--|
| | | | | 1 | | | | |
| | | L | ·' | <u> </u> | | | | MOGALE CITY LOCAL MUNICIPALITY |
| /2025 | 2024 | | | | | | | PROPOSED ELECTRICITY TARIFFS: 2024/2025 |
| | | | | | | | | |
| | 1 | | 1 | | | | | |
| Mogale City Proposed Tariffs 2024/2025 | Mogale City % Increase | Mogale City Approved Tariffs 2023/2024 | | | I | | Tariff Code | Excluding VAT |
| | | | + | | | | | |
| 12,749 | | 15,10% | | | | | | |
| | 1 | 1012010 | | | | | | |
| | | | | | | | | . Domestic - Single Consumers |
| | | | | | | | | 1.1. Pre-Paid |
| | | | | | | | | 1.1.1. Pre-Paid: Single Phase |
| | | | 1 | 1 | | | 0269 | |
| 2.9749 | 12,74% | 2.6387 | 1 | 1 | ion: 1 - 1000 kWh / Month | kWh Consumpti | | 1.1.1.1. Energy (R/kWh) |
| 3.2042 | 12,74% | 2.8421 | <u> </u> | 1 | ion: 1 001 - 1 500 kWh / Month | | | 1.1.1.2. Energy (R/kWh) |
| 3.3333 | 12,74% | 2.9566 | 1 | 1 | ion: > 1 500 kWh / Month | | | 1.1.1.3. Energy (R/kWh) |
| | | | 1 | | | | | |
| | | | | | | | | his tariff is suitable for domestic customers that are supplied with a single phase connection of less than 60A rating |
| | ' | | | - | | | | his tariff (1.1 and 1.2) is based on the inclining block principle, that is, the more units used, the higher |
| | | | | | | | | he rate becomes. |
| | | | | | | | | 1.1.2. Pre-Paid: Three Phase |
| | | | | | | | | |
| 2.9705 | 12,74% | 2.6348 | | | ion: 1 - 1000 kWh / Month | kWh Consumpti | | 1.1.2.1. Energy (R/kWh) |
| 3.2939 | 12,74% | 2.9217 | | | ion: 1 001 - 1 500 kWh / Month | kWh Consumpti | | 1.1.2.2. Energy (R/kWh) |
| 3,4268 | 12,74% | 3.0396 | | | ion: > 1 500 kWh / Month | kWh Consumpti | | 1.1.2.3. Energy (R/kWh) |
| | | | | | | | | |
| | | | | | | | | ixed Charge (R/A/CB rating) |
| | | | | | | | | his tariff is available for all residential customers with a three-phase 400V of less than 100A onnections (excluding - bulk residential complexes, body corporate, etc.) |
| | | | | 1 | | | | his tariff (1.1 and 1.2) is based on the inclining block principle, that is, the more units used, the higher |
| | 1 | | 1 | 1 | 1 | | | he rate becomes. |
| | | | | | | | | |
| | | | 350 kWh / Month and 30 Ampere Connection Maximum | | | | | 1.2. Life Line (Poor Households) (Conventional and Pre-Paid Metering) |
| | · · · · · · · · · · · · · · · · · · · | 1 | | 50 kWh / Month | ebolds | Indigents House | | 1.2.1 FREE Basic Electricity |
| | t | <u> </u> | + | Honor Honor | | anorgents House | | The man and the second y |
| 2.1185 | 12,74% | 1.8791 | + | 1 | ion: 51 - 350 kWh / Month | Wh Consumpti | 0277 | 1.2.3. Energy (R/kWh) |
| 2.3454 | 12,74% | 2.0804 | + | + | ion: 351 - 500 kWh / Month | kWh Consumpti | 0211 | 1.2.3. Energy (R/kWh) 1.2.4. Energy (R/kWh) |
| 2,8255 | 12,74% | 2,5062 | + | | | | | |
| 3.3326 | | | + | + | | | | 1.2.6. Energy (R/Wh) |
| 3.3320 | 12,7470 | 2.5500 | + | | in a recently Month | | | ised Chama (B/A/CR ration) |
| | | | 1 | | | | | This tariff is available for all indigent residential customers single-phase 230V connections (excluding - |
| | | <u>├───</u> | + | | | hasis | annust | |
| | | | 1 | | | 04515. | amiluar | ree basic crectricity will be dearc with as specified in the Indigent Management Policy, as revised on al |
| | | | | | | | | 1.3. Two-Part |
| | | | | | | | | |
| 2.2595 | | | +' | L | | | | |
| 9.8944 | 12,74% | 8.7763 | | | l <u></u> . | | 1 0200 | 1.3.2. Hxed Charge (K/A/CB rating) |
| | 12,74% | 2.5062 2.9560 2.0042 8.7763 | | | ion: 501 - 750 kWh / Month ion: > 750 kWh / Month built - 750 kWh / Month | kWh Consumpti basis. | 0270 | 1.2.5. Energy (R/Wh) 1.2.6. Energy (R/Wh) Inder Charge (R/A/CG rasho) Inder Charge (R/A/CG rasho) Inder Charge (R/A/CG rasho) Inder Restantiation (R/R) ree Basic Electricity will be dealt with as specified in the Indigent Management Policy, as revised on at 1.3. Two-Part 1.3.1. Energy (R/Wh) 1.3.1. |

Herewith an excerpt of the tabled budget tariffs found here

As can be seen here, the publication, especially the domestic two part is presented as a R2.25c/kWh on a flat rate. The restructuring was therefore never communicated to conventional domestic clients before the approval of the budget. And thereafter to further increase the c/kWh is in breach of legislation. This is proof that the consultation on restructuring the bulk of residential accounts never took place, in contravention of the Municipal Systems Act, and Municipal Finance Management Act.

The approved budget can be found at https://mogalecity.gov.za/budget/

Unfortunately, the tariff schedule has been omitted from the approved original budget and only the tabled budget supporting documents are posted onto the municipal website, as at 12H49 07/08/2024.

The relief sought is to prevent the residents from being blindsided by a careless executive, triggering unaffordable increases for most of the accounts in Mogale City, as well as to protect the sustainability of the municipality.

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The process to implement the increased restructured tariff was therefore deficient and adequate public participation and consultation must take place before the implementation can take effect for the municipality to be legislatively compliant, as well as to prevent unjust administrative action.

In upholding section 33 of the Constitution of the Republic of South Africa, 1996 namely that:

"Everyone has the right to administrative action that is lawful, reasonable and procedurally fair"

Kind regards,

Yours in Good Governance

DA Caucus: Mogale City Local Municipality GT481

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