

Good day.

Please be advised that after having dispatched correspondence to the Chris Hani District Municipality, we confirm having received a response.

They advised as follows:

1. CHDM is committed to maintaining a clean and healthy environment as the Water Services Authority responsible for water and sanitation services.
2. Cradock's sewer infrastructure faces challenges including ageing systems, theft, vandalism, foreign object blockages and pipeline collapses.
3. Completed refurbishment work includes:
  1. Sewer pump stations (Michausdal, Lingelihle, Scanlyn, Prison, Midway): Pumps were removed, cleaned, serviced, or replaced; sumps were de-sludged; new flow meters and pressure transmitters were installed; a damaged electrical panel at Prison station was refurbished.
  2. Lingelihle Pump Station: Non-return valves hindering efficiency were replaced.
  3. Scanlyn Pump Station: Blockages causing spillages were cleared.
  4. Damaged sewer mains: 186 meters of 200mm pipe replaced in Michausdal with two new air valves; 100 meters of 250mm pipe replaced on Church Street; 800 meters of 315mm uPVC pipe diversion constructed at Lingelihle Graveyard.
  5. Cradock Wastewater Treatment Works: Serviced aerators, repaired clarifier bridges, refurbished Archimedes screws, installed a new sludge pump, and reinstated the chlorination system with a new control panel to address non-compliant effluent.
4. CHDM has allocated a budget for immediate and long-term solutions with daily sewer system monitoring and regular screen maintenance.
5. Community awareness campaigns are conducted in schools, churches and in ward committee meetings.
6. Action plan to address untreated sewage discharge into the Great Fish River includes:

1. Short-to-medium term (ongoing): Jetting and dredging blocked sewer mains, refurbishing damaged pipes as needed and repairing non-functional treatment works units managed by the WSP Area Manager.
2. Long-term (planned): Comprehensive upgrades to the bulk sewer and Cradock sanitation systems which is in the planning stage with a Professional Service Provider and scheduled for the 2028/2029 financial year to be overseen by the PMU Manager.

Kindly provide our office with any comments you may have in this regard.

Regards

Brandon Ainslie.

**From:** Brandon Ainslie





**Sent:** Wednesday, 11 June 2025 11:50

**To:** [hmuller@ecleg.gov.za](mailto:hmuller@ecleg.gov.za)

**Subject:** Your complaint - EC/2526/0045

1. The Commission refers to the abovementioned matter.
2. Please be advised that the Provincial Manager has concluded her assessment of your complaint and confirms that your complaint has been accepted on the grounds that it contains a *prima facie* violation of a human right. Your matter has been forwarded to the Legal Services Programme for investigation.
3. We shall proceed to dispatch correspondence in this regard to the relevant local authorities.

Regards

<p>Brandon Ainslie</p> <p>Legal Officer</p> <p>Eastern Cape Office</p> <p>Tell: 043 722 7828</p> <p>Fax to email: 0866356898</p> <p>E: <a href="mailto:bainslie@sahrc.org.za">bainslie@sahrc.org.za</a></p> <p>P. O. Box 3484</p> <p>East London</p> <p>5206</p>	<p><i>Upcoming events</i></p> <p><a href="#">Click here for upcoming events</a></p> <p>Follow us:</p> <p> @SAHRCommission</p> <p> SAhumanrightscomm ission</p> <p> YouTube: SAHRC1</p>	 <p><a href="http://www.sahrc.org.za">www.sahrc.org.za</a></p> <p><a href="mailto:info@sahrc.org.za">info@sahrc.org.za</a></p>
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