



The Speaker
KwaZulu Natal Legislature
Private Bag X2119
Pietermaritzburg
3200

WRITTEN REPLY

No. 81/2026 Ms R Gokool (DA) to ask the MEC for Transport:

1. What steps are being taken to ensure that law enforcement agencies address incidents of intimidation, harassment, or extortion by taxi associations against e-hailing drivers or private transport operators.

Response:

SAPS sent a warning to taxi associations including security companies that they are not allowed to stop vehicles on the road. Only authorized officers are allowed to stop vehicles and require operating licenses on vehicles. There is a Task Team established to ensure that the above is monitored. E-hailers like all citizens have a legal right to report acts of criminality to SAPS.

2. Whether the MEC has established joint enforcement or mediation structures with the South African Police Service and Metro Police to prevent conflict between minibus taxi industry and e-hailing operators in KwaZulu Natal.

Response:

The e-hailing sector is currently operating illegally, the e-hailing platform providers are in the process of registering with the National Public Transport Regulator, with Bolt and a handful being recently registered, there are good prospects that once they are holders of operating licenses peace and unity will prevail between the two modes. There are task teams that are currently dealing with the issue of applications and stability.

3. What mechanisms exist for parents who rely on private vehicles transporting learners to school to ensure compliance with transport regulations while still maintaining access to affordable transport.

Response:

There is no law prohibiting a parent from transporting his/her children to school. Any person who conducts a public transport service for a reward is required by section 50 of the National Land Transport Act, Act 5 of 2009, to acquire an operating license from the Provincial Regulatory Entity.



MR. Z.N DLAMINI
HEAD OF DEPARTMENT: TRANSPORT
DATE: 13/4/2026



MR. S.A DUMA
MEC FOR TRANSPORT AND HUMAN SETTLEMENTS
DATE: 15/4/26