

BRIEFING DOCUMENT
DEPARTMENT OF WATER & SANITATION

NELSON MANDELA BAY METROPOLITAN MUNICIPALITY: WATER SUPPLY CHALLENGES AND KEY INTERVENTIONS

1. Kabah Water Treatment Works (High Priority):

- **Water Sources:** Local springs and the Groendal Dam
- **Design Capacity:** 12 ML/day
- **Key Challenges:**
 - Ongoing maintenance and operational failures at the treatment works.
- **Required Interventions:**
 - Expedite maintenance and rehabilitation of critical infrastructure at the Kabah Water Treatment Works.

2. Nooitgedacht Water Treatment Works:

- **Strategic Importance:** Supplies more than 60% of Nelson Mandela Bay's potable water requirements.
- **Design Capacity:** 210ML/day
- **Key Challenges:**
 - Ongoing maintenance issues are limiting production capacity.
 - Reduced output constrains the municipality's ability to compensate for supply shortfalls elsewhere.
 - Chemical contract has not been finalised.
 - Limited staffing capacity, with only two staff members assigned per day.
 - Water quality concerns have arisen due to defective equipment.
- **Required Interventions:**
 - Accelerate maintenance and repair programmes to restore full production capacity.
 - Ensure adequate technical and financial resources are available to sustain operations.

3. Elandsjacht Water Treatment Works

- **Strategic Importance:** One of the two water treatment plants on the Kromme line which provide water to the southern and central suburbs of NMB
- **Design Capacity:** 100 ML/day
- **Key Challenges:** R2 million in Urban Settlement Development Grant funding will be returned to the National Treasury.

4. Churchill Water Treatment Works

- **Strategic Importance:** One of the two water treatment plants on the Kromme line which provide water to the southern and central suburbs of NMB
- **Design Capacity:** 100 ML/day
- **Key Challenges:** None that we know of except chemical supply from time to time.

5. Linton Grange Water Treatment Works

- **Strategic Importance:** The only plant treating water received from our oldest dams-the Bulk and Sand Dams in the Elands River Valley
- **Design Capacity:** 15 ML/day
- **Key Challenges:** None that we know of except chemical supply from time to time

6. Ground Water Resources

- Various ground water projects that have been commissioned and built at more than half a billion Rand over the last decade. At least two are currently offline.
- The Bushy Park Wellfield Borehole Project cost R60.8 million and should augment the Kromme Line with at least 10.2 ML/day. This project is currently offline.

- St Georges Wellfield cost the City in the region of R50 million and should augment water to the Central suburbs with at least 2.1 ML/day. This project is currently offline.
- Springs, which is one of the oldest water supplies to Kariëga, is operational although recent acts of vandalism has left it vulnerable.
- Coegakop Wellfield has been constructed at a cost of R350 Million and would have provided the City in the region of 20 ML/day. Current production is in the region of 5 ML/day and supplies the Coega IDZ and Port of Ngqura.

7. Administrative Issues:

- **Critical Vacancies:** The Executive Director: Infrastructure and Engineering post is currently vacant.
- **Technical Capacity Constraints:** Shortages of qualified engineers, technicians and artisans are affecting maintenance, project implementation and operational oversight.
- **Supply Chain Challenges:** Procurement delays and supply chain management constraints are hampering the timely acquisition of materials, equipment and services required for maintenance. Procurement bungles that lead to undue delays in chemical delivery have been the cause of numerous cases of inability to treat sufficient raw water for the City.
- **Underspending of Grant Funding:** The Municipality will return R125 976 000 in Urban Settlement Development Grant funding to the National Treasury, of which R59 962 401 is attributable to the Water Directorate. This is in addition to R110 million in Regional Bulk Infrastructure Grant (RBIG) funding that is also to be returned.

8. Matters for Discussion with the Municipality:

1. Measures to return Nooitgedacht Water Treatment Works to full production capacity.

2. The City has registered a 60.3% record in non-revenue water in the previous financial year. There are currently key concerns regarding excessive water losses in the City in relation to the following:
 - Backlog in leak repairs;
 - Leaking reservoirs and bulk water pipes;
 - The number of straight connections which the City has done; and
 - Illegal water connections
3. Plans to fill critical technical and leadership vacancies.
4. Long-term measures to improve water security and infrastructure resilience across Nelson Mandela Bay
5. Security measures at key water infrastructure notes
6. Infrastructure projects that will fully integrate the system

ANNEXURE A

Date Sent	Recipient	Designation / Office	Subject / Purpose
1/14/2026	Hon. Pemmy Majodina	Minister of Water and Sanitation	UNFOLDING WATER CRISIS NELSON MANDELA BAY (NMB)
1/28/2026	Hon. Pemmy Majodina	Minister of Water and Sanitation	NMB BULK WATER COMPETENCY – KROMME LINE (CHURCHILL AND IMPOFU DAM)
3/3/2026	Hon. Pemmy Majodina & DG of DWS Dr. Sean Phillips	Minister of Water and Sanitation	EXTENDED WATER OUTAGES NELSON MANDELA BAY (NMB)
3/5/2026	Pemmy Majodina	Minister of Water and Sanitation	REQUEST FOR URGENT INTERVENTION – EXTENDED WATER OUTAGES NELSON MANDELA BAY (NMB)
5/12/2026	Hon. Pemmy Majodina Dr. Sean Phillips	Minister of Water and Sanitation DG of Water and Sanitation	NELSON MANDELA BAY (NMB) WATER PROVISION CHAOS AFTER FLOODS
5/20/2026	Hon. Pemmy Majodina & DG of DWS Dr. Sean Phillips	Minister of Water and Sanitation	FOLLOW-UP NELSON MANDELA BAY (NMB) WATER PROVISION CHAOS AFTER FLOODS
6/3/2026	Hon. Pemmy Majodina	Minister of Water and Sanitation	FOLLOW-UP NELSON MANDELA BAY (NMB) WATER PROVISION CHAOS AFTER FLOODS
6/9/2026	Hon. Pemmy Majodina Dr. Sean Phillips	Minister of Water and Sanitation DG of Water and Sanitation	FOLLOW-UP NELSON MANDELA BAY (NMB) WATER CRISIS
6/19/2026	Hon. Pemmy Majodina	Minister of Water and Sanitation	FOLLOW-UP NELSON MANDELA BAY (NMB) WATER CRISIS
6/30/2026	Hon. Pemmy Majodina Dr. Sean Phillips	Minister of Water & Sanitation DG of Water & Sanitation	URGENT INTERVENTION REQUIRED SEWAGE CONTAMINATION OF THE KROMME RIVER
7/14/2026	Pemmy Majodina Sean Phillips	Minister of Water & Sanitation DG of Water & Sanitation	FURTHER FOLLOW-UP ONGOING WATER CRISIS IN NELSON MANDELA BAY

ANNEXURE A1



Provincial Legislature
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EASTERN CAPE PROVINCIAL LEGISLATURE
Member of the Provincial Legislature

Retief Odendaal, MPL
(Democratic Alliance Spokesperson on COGTA)



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14 January 2026

TO: Hon. Pemmy Majodina, MP
Minister Of Water And Sanitation
PER EMAIL: pmajodina@parliament.gov.za

Dear Honorable Minister Majodina,

RE: UNFOLDING WATER CRISIS NELSON MANDELA BAY (NMB)

Whilst you are no doubt aware of the fact that our bulk water resources in NMB are dwindling, I thought it well to reach out to you in order to raise some concerns with regards to the continued mismanaging of our water resources by the municipality.

Between the financial years 2021-2023, DWS assisted NMB in funding drought mitigation and water augmentation projects to the tune of R1 Billion. This investment aimed at augmenting the daily bulk water supply by some 100 MI, thereby giving NMB reasonable water security for the foreseeable future.

Low and behold, since the drought has been broken, the City has made no progress at all with addressing non-revenue water or real water losses. In fact, non-revenue water reached a record high of 60.4% last September. It is very clear that notwithstanding

commitments made by the City in order to commission and implement a Water Services Master Plan, there are currently no plan that informs repairs and maintenance programs for the City's ageing water reticulation.

In addition, given the critical human skills shortage that exists in the NMB Water Services Department, I have little faith that NMB will soon be in a position to make a demonstrable difference in sorting out its water services. This will no doubt lead to yet another water crisis, albeit a manmade one.

The current total capacity of NMB storage dams now hovers at about 40% of total capacity. Before we reach disaster stages, I want to request that DWS sends a delegation to NMB to assess what the City is doing in order to overcome the increasing non-revenue water as well as real water losses.

Your assistance in this regard would be greatly appreciated.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Retief Odendaal', with a horizontal line underneath.

Retief Odendaal, MPL

**Shadow MEC for Cooperative Governance and Traditional Affairs
Constituency Head: Southern and Western Suburbs NMB**

ANNEXURE A2



Provincial Legislature
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28 January 2026

TO: Hon. Pemmy Majodina, MP
Minister Of Water And Sanitation
PER EMAIL: pmajodina@parliament.gov.za

Dear Honorable Minister Majodina,

RE: NMB BULK WATER COMPETENCY – KROMME LINE (CHURCHILL AND IMPOFU DAM)

The aforementioned matter as well as my correspondence addressed to you on 14 January 2026, has reference.

We have previously raised serious concern regarding the continued mismanagement of our scarce water resources by the Nelson Mandela Bay Municipality. The Municipality currently has no comprehensive plan in place to address the infrastructure challenges that are directly contributing to the growing water shortage in Nelson Mandela Bay.

I have, on numerous occasions, also raised the concern that Nelson Mandela Bay Municipality cannot be trusted with the bulk water competency at the Impofo and Churchill Dams on the Kromme line. In my view, the Municipality's control over bulk water supply

has diminished the sense of urgency required to address its ongoing and severe infrastructure challenges.

At the time of writing this, the Municipality has confirmed that more than six thousand leaks remain unattended to. This is indicative of a systemic failure to manage and maintain its water infrastructure.

It is therefore my considered opinion that the bulk water competency for the Impofu and Churchill dams should be removed from Nelson Mandela Bay Municipality and vested in an external service provider, such as an irrigation board. A comparable model is the Gamtoos Irrigation Board, which manages the Kouga Dam and has demonstrated effective and responsible abstraction and management. Such an arrangement would ensure more responsible bulk water control, while compelling the Municipality to urgently address its internal infrastructure failures and curb excessive water losses.

I respectfully request your feedback on the above matter.

Sincerely,

A handwritten signature in black ink, appearing to read 'Retief Odendaal', with a horizontal line underneath.

Retief Odendaal, MPL

**Shadow MEC for Cooperative Governance and Traditional Affairs
Constituency Head: Southern and Western Suburbs NMB**

ANNEXURE A3



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3 March 2026

TO: Hon. Pemmy Majodina, MP
Minister Of Water And Sanitation
PER EMAIL: pmajodina@parliament.gov.za
AND
Dr. Sean Phillips
Director General Of Water And Sanitation
PER EMAIL: PhillipsS@dws.gov.za

Dear Honorable Minister Majodina and DG Phillips,

RE: EXTENDED WATER OUTAGES NELSON MANDELA BAY (NMB)

I refer to the aforementioned matter as well as to my previous correspondence in relation to sustainable water supply in Nelson Mandela Bay (NMB).

I once again need to sensitize you about various concerns regarding water provision in NMB. The City has over the last couple of months experienced almost weekly extended and unplanned water outages. The latest ongoing outage have left large parts of the City without water for the past 9 days. Whilst one understands that occasional, unplanned outages will occur from time to time, extended outages in NMB have become the norm and it's very clear that the City administration has no control over same.

Although the City has not been very transparent in disclosing the respective causes of the outages, I have managed to ascertain that most relate to:

- 1) Pump breakages with no standby pumps in service;
- 2) Electricity outages at major pump stations with no emergency alternative electricity supply (for example generators);
- 3) Electricity outages at Water Treatment Plants;
- 4) Electricity outages at major reservoirs.

Whilst the non-availability of alternative emergency electricity supply at key water infrastructure in a metro municipality is concerning, I remain mostly concerned regarding the lack of maintenance on pumps and/or the availability of standby pumps. Given the fact that the City has forfeited nearly R1.2 billion in conditional grant funding over the past two financial years, clearly the lack of maintenance on such critical infrastructure can't be as a result of a shortage of funds. I would therefore aver that its rather a shortage of critical skills to attend to the planning and implementation of maintenance plans that are to blame.

The City still only has one Water Services Engineer with vacancies for more than a dozen within the Directorate. These critical vacancies remain vacant and as result the City is unable to make meaningful progress in dealing with our ongoing water supply and non-revenue water problems. Some three months ago the Council also approved an item to fill the vacancy for Executive Director: Water and Sanitation Services. Bizarrely, the City has been able to make the appointment citing a lack of concurrence from the MEC CoGTA as reason (I am following up with the MEC in this regard).

As you know, the City is currently experiencing dwindling dam levels but has more than 7000 water leaks that requires attention. I however fear that the trust deficit between the City and the public has been eroded to such an extent in relation to water conservation that we will struggle to convince NMB residents to consume less water even if our water resources reach a critical stage. It is simply impossible to convince residents that there is

a water shortage when potable water continues to run down basically every street – the main reason for the 60% non-revenue water that the City has recorded.

I once again repeat my request that you support NMB by seconding a professional team that can assist in overseeing the implementation of our water services plan and /or critical maintenance and repairs programs. The fact that there has been an increase of 50% non-revenue water over the last few years (up from an approximate 40% to an approximate 60%) is nullifying the significant investment you have made in respect of water augmentation and drought mitigation infrastructure since 2020. We simply have to prevent a repeat of the manmade disaster that exacerbated the drought crisis a few years ago. The time to prevent such a similar mistake would be now.

I look forward to your favorable response herein.

Sincerely,



Retief Odendaal, MPL

**Shadow MEC for Cooperative Governance and Traditional Affairs
Constituency Head: Southern and Western Suburbs NMB**

CC: MEC Zolile Williams MPL, Eastern Cape CoGTA MEC

Cllr Rano Kayser, Leader of the Opposition, NMB

ANNEXURE A4



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5 March 2026

TO: Hon. Pemmy Majodina, MP
Minister Of Water And Sanitation
PER EMAIL: pmajodina@parliament.gov.za

Dear Honorable Minister Majodina,

**RE: REQUEST FOR URGENT INTERVENTION – EXTENDED WATER OUTAGES
NELSON MANDELA BAY (NMB)**

I refer to the aforementioned matter as well as our letter dated 3 March 2026.

Please note that there have been further interruptions at the Nooitgedacht Water Treatment Plant and the situation has now become critical. Approximately a quarter of the city has been without water for an extended period of thirteen days.

In light of the above, we urgently request your immediate intervention, as it is evident that the municipality is not able to resolve the ongoing issues affecting this Water Treatment Plant. The situation has escalated to the point where it now constitutes a state of emergency.

Sincerely,

Retief Odendaal, MPL

**Shadow MEC for Cooperative Governance and Traditional Affairs
Constituency Head: Southern and Western Suburbs NMB**

CC: MEC Zolile Williams MPL, Eastern Cape CoGTA MEC

Cllr Rano Kayser, Leader of the Opposition, NMB

ANNEXURE A5



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12 May 2026

TO: Hon. Pemmy Majodina, MP
Minister Of Water And Sanitation
PER EMAIL: pmajodina@parliament.gov.za
AND
Dr. Sean Phillips
Director General Of Water And Sanitation
PER EMAIL: PhillipsS@dws.gov.za

Dear Honorable Minister Majodina and DG Phillips,

RE: NELSON MANDELA BAY (NMB) WATER PROVISION CHAOS AFTER FLOODS

I refer to aforementioned matter as well as the classification of the national disaster following the floods in the Eastern Cape and elsewhere.

Kindly note that I am addressing this letter to you as a member of the Eastern Cape Provincial Legislature and more specifically, a member of the portfolio committee on Co-operative Government and Traditional Affairs.

Nelson Mandela Bay (NMB) is currently in the midst of extended water outages across the City. Although the City has experienced intermitted water supply over large areas as

a result of infrastructure failures for a number of months already, the recent flood events have caused absolute chaos with nearly half of the City experiencing daily water outages.

The main problem at this stage is the treatment of raw water at water treatment plants as well as the reticulation of the bulk supply to the various zones in the metro. Whilst one can understand that a flood event can cause high turbidity in raw water and make it more difficult to treat, it's very clear that pump stations are not functioning optimally and therefore it's not only the treatment of the water that's a problem, but also the conveyance of same.

It is very clear that our City's administration is buckling under the pressure and that it just does not have sufficient capacity to deal with the large-scale infrastructure problems that followed the flood events. Whilst the City have many good and competent officials, there are a number of critical vacancies which have not been filled for years, and which are compromising the administration. One such position is the position of Executive Director: Water and Sanitation that has been vacant for years.

I have attached hereto some notices regarding recent water outages over the past week. It will be clear that the situation has become dire with the municipality acknowledging this morning that: "...there is little to no improvement in the system's capacity to store water effectively".

I call upon you to provide assistance and support to the municipality especially against the background of the classification of a National Disaster in terms of Section 23 of the Disaster Management Act 57 of 2002.

I call upon you to second a team to provide oversight and guidance to the Infrastructure and Engineering Directorate.

Should you have any queries please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read 'Retief Odendaal', with a horizontal line underneath.

Retief Odendaal, MPL

Shadow MEC for Cooperative Governance and Traditional Affairs

Constituency Head: Southern and Western Suburbs NMB

Copied: Zolile Williams MPL, MEC for Co-operative Governance and Traditional Affairs

ANNEXURE A6



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20 May 2026

TO: Hon. Pemmy Majodina, MP
Minister Of Water And Sanitation
PER EMAIL: pmajodina@parliament.gov.za
AND
Dr. Sean Phillips
Director General Of Water And Sanitation
PER EMAIL: PhillipsS@dws.gov.za

Dear Honorable Minister Majodina and DG Phillips,

**RE: FOLLOW-UP | NELSON MANDELA BAY (NMB) WATER PROVISION CHAOS
AFTER FLOODS**

I refer to the aforementioned matter, as well as my previous correspondence dated 12 May 2026 (Annexure A).

Despite ongoing interventions, the water crisis in Nelson Mandela Bay continues to deteriorate. Areas within Kariega have now been without water for approximately ten consecutive days, while certain communities have endured intermittent water supply for nearly 150 days.

The prolonged outages are having a devastating impact on residents, businesses, schools, and healthcare facilities, and it is increasingly evident that the Municipality does not currently have the capacity to adequately deal with the scale of the crisis.

We therefore once again call for your urgent intervention and support, including the deployment of technical expertise to assist the Municipality in stabilizing the system and restoring reliable water supply to affected communities.

Your urgent attention to this matter will be greatly appreciated.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Retief Odendaal', with a horizontal line underneath.

Retief Odendaal, MPL

**Shadow MEC for Cooperative Governance and Traditional Affairs
Constituency Head: Southern and Western Suburbs NMB**

ANNEXURE A7



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3 June 2026

TO: Hon. Pemmy Majodina, MP
Minister Of Water And Sanitation
PER EMAIL: pmajodina@parliament.gov.za
AND
Dr. Sean Phillips
Director General Of Water And Sanitation
PER EMAIL: PhillipsS@dws.gov.za

Dear Honorable Minister Majodina and DG Phillips,

RE: FOLLOW-UP | NELSON MANDELA BAY (NMB) WATER PROVISION CHAOS AFTER FLOODS

I refer to the aforementioned matter, as well as my previous correspondence dated 20 May 2026 (Annexure A).

I would like to provide you with a further update in this regard. Nelson Mandela Bay has, yet again, been plagued by widespread water outages as the Loerie Water Treatment Plant, which treats water from the Kouga Dam, experienced an extended electricity outage. In addition, the Kabah Water Treatment Works, which treats water from the Groendal Dam, remains offline and has got massive maintenance problems. As a result, large parts of Kariega remain without water, with some communities having endured outages for weeks on end.

We again sensitize you to the severity of the situation in Nelson Mandela Bay and once again request your urgent intervention.

Sincerely,

Retief Odendaal, MPL

Shadow MEC for Cooperative Governance and Traditional Affairs

ANNEXURE A8



EASTERN CAPE PROVINCIAL LEGISLATURE
Member of the Provincial Legislature

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9 June 2026

TO: Hon. Pemmy Majodina, MP
Minister Of Water And Sanitation
PER EMAIL: pmajodina@parliament.gov.za
AND
Dr. Sean Phillips
Director General Of Water And Sanitation
PER EMAIL: PhillipsS@dws.gov.za

Dear Honorable Minister Majodina and DG Phillips,

RE: FOLLOW-UP | NELSON MANDELA BAY (NMB) WATER CRISIS

I refer to the aforementioned matter, as well as my previous correspondence dated 3 June 2026 (Annexure A).

Regrettably, the situation in Nelson Mandela Bay remains critical, with large parts of Kariega continuing to experience prolonged water outages. In some communities, residents have now endured intermittent water supply for several months, while others continue to experience extended periods without water.

The ongoing outages are placing immense strain on residents, businesses, schools, and healthcare facilities, and it is increasingly evident that the Municipality lacks the capacity to adequately respond to the scale of the crisis.

Given the continued deterioration of the situation, I once again call for your urgent intervention and support to assist the Municipality in restoring a reliable water supply to affected communities.

Your urgent attention to this matter will be greatly appreciated.

Sincerely,

A handwritten signature in dark ink, appearing to read 'Retief Odendaal', written over a horizontal line.

Retief Odendaal, MPL
Shadow MEC for Cooperative Governance and Traditional Affairs

ANNEXURE A9



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19 June 2026

TO: Hon. Pemmy Majodina, MP
Minister Of Water And Sanitation
PER EMAIL: pmajodina@parliament.gov.za
AND
Dr. Sean Phillips
Director General Of Water And Sanitation
PER EMAIL: PhillipsS@dws.gov.za

Dear Honorable Minister Majodina and DG Phillips,

RE: FOLLOW-UP | NELSON MANDELA BAY (NMB) WATER CRISIS

I refer to the aforementioned matter, as well as my previous correspondence.

I wish to bring a further and deeply concerning development to your attention. It has now come to light that the City is once again experiencing widespread water outages due to a shortage of chemicals required to treat raw water at its water treatment works.

At a time when large parts of Kariega and other areas of Nelson Mandela Bay have already endured prolonged and recurring water outages, it is simply unacceptable that residents should be deprived of water because the Municipality has failed to secure the basic chemicals required to treat raw water.

The ongoing outages continue to place immense strain on residents, businesses, schools, healthcare facilities, and the local economy. The situation has deteriorated to the point where urgent intervention by the Department is required.

I once again call on your office to urgently engage with Nelson Mandela Bay Metropolitan Municipality, ascertain the extent of the problem, and provide whatever support or intervention may be necessary to restore a reliable water supply to affected communities.

Your urgent attention to this matter will be greatly appreciated.

Sincerely,

A handwritten signature in black ink, appearing to read 'Retief Odendaal', written over a horizontal line.

Retief Odendaal, MPL
Shadow MEC for Cooperative Governance and Traditional Affairs

ANNEXURE A10



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30 June 2026

TO: Hon. Pemmy Majodina, MP
Minister Of Water And Sanitation
PER EMAIL: pmajodina@parliament.gov.za
AND
Dr. Sean Phillips
Director General Of Water And Sanitation
PER EMAIL: PhillipsS@dws.gov.za

Dear Honorable Minister Majodina and DG Phillips,

**RE: URGENT INTERVENTION REQUIRED | SEWAGE CONTAMINATION OF THE
KROMME RIVER**

I refer to the aforementioned matter.

It has been brought to my attention by an affected landowner that there is severe sewage contamination emanating from sewage holding ponds situated above their property, discharging into the Kromme River system.

It is reported that the structural integrity of these ponds has been compromised, resulting in ongoing leakage of raw sewage into the surrounding environment and directly into the river. Recent water quality observations further indicate increasing E.coli levels, raising serious concern regarding public health and environmental safety.

The Kromme River forms part of a critical regional water system feeding into major downstream dams supplying potable water to surrounding communities, including Gqeberha.

Given the severity of the matter, I respectfully request that your Department urgently:

- Conduct an immediate compliance and water quality assessment;
- Confirm the extent of contamination and associated health risks; and
- Take urgent regulatory and remedial steps to prevent further discharge.

This matter requires immediate intervention in terms of the National Water Act and related environmental obligations.

Sincerely,



Retief Odendaal, MPL
Shadow MEC for Cooperative Governance and Traditional Affairs

ANNEXURE A11



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EASTERN CAPE PROVINCIAL LEGISLATURE

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14 July 2026

TO: Hon. Pemmy Majodina, MP
Minister Of Water And Sanitation
PER EMAIL: pmajodina@parliament.gov.za
AND
Dr. Sean Phillips
Director General Of Water And Sanitation
PER EMAIL: PhillipsS@dws.gov.za

Dear Honorable Minister Majodina and DG Phillips,

RE: FURTHER FOLLOW-UP | ONGOING WATER CRISIS IN NELSON MANDELA BAY

I refer to the aforementioned matter, as well as my previous correspondence in this regard.

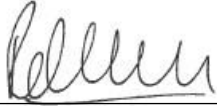
Kindly note that large parts of Nelson Mandela Bay continue to experience daily water outages. It is estimated that thousands of residents are without water at any given time across the Metro, despite the availability of sufficient raw water.

I have previously requested your intervention, and I once again emphasize that the Municipality seemingly has no ability to overcome this crisis. It is a crisis that is directly linked to infrastructure failures, inadequate maintenance and refurbishment of critical water infrastructure, and a shortage of technical capacity required to respond effectively.

It is our submission that the Water Services Department has a vacancy rate of approximately 60% in respect of engineers, plumbers and artisans. In these circumstances, it is virtually impossible for the municipality to adequately address the ongoing infrastructure failures and restore a reliable water supply.

I once again appeal to you that the Department of Water and Sanitation urgently intervenes in Nelson Mandela Bay to assist the general public in trying to resolve this ongoing crisis.

Sincerely,



Retief Odendaal, MPL

Shadow MEC for Cooperative Governance and Traditional Affairs

ANNEXURE B

Date	Time	Outage	Areas	Reason/Description	Link
5/7/2026	8:01	Water Disruption	Kwanobuhle: Areas 8, 8A, 9, 10, 11 and Rooihooghte	a power outage was experienced at the Loerie Water Treatment Works. Operational adjustments are underway.	https://www.facebook.com/share/p/1EMi3nG4S2/
5/7/2026	12:14	Water Disruption	Chelsea Reservoir: - Baywest - Rowallan Park - Sherwood - Lorraine - Ben Kamma - Beverley Grove - Theescombe / Lake Farm / Colleen Glen - Hunters Retreat - Kabega Park - Morningside - Linton Grange - Framesby - Malabar - Sunridge Park - Westering - Cotswold - Fernglen	The recent power outage at Loerie Treatment Works is exacerbating the problem and the high lying areas of Chelsea zone are currently without water including Kwanobuhle.	https://www.facebook.com/share/p/1G6PQF9EJT/

Date	Time	Outage	Areas	Reason/Description	Link
5/8/2026	7:28	Water Disruption	Churchill Water Treatment Works: - Walmer heights - Greenshields park - Fairview - Walmer downs - Newton park - Green acres - Kwanobuhle - Kabega - Rowallanpark - Hunters Retreat - Parts of Westering	Churchill water treatment works is out of production due to an electricity disruption. Loerie water treatment works is out of production due to electricity related problems.	https://www.facebook.com/share/p/1CTFiQmgTF/
5/8/2026	12:59	Water Disruption	Metro	The recent heavy rainfall has caused severe discoloration and a significant increase in sediment levels in the raw water supply. Water treatment will take a prolonged time as this has led to teams requiring to take on slower treatment processes to ensure that drinking water standards are maintained.	https://www.facebook.com/share/p/1EmXSP2UuB/

Date	Time	Outage	Areas	Reason/Description	Link
5/9/2026	8:59	Water Disruption	Loerie & Churchill Water Treatment Works	Following the resolution of electrical issues at both Loerie and Churchill Water Treatment Works, the metro continues to experience reduced production outputs across all treatment plants due to persistently high turbidity levels in the raw water supply.	https://www.facebook.com/share/p/18ndoDE3Xk/
5/10/2026	8:09	Water Disruption	Metro	The NMBM continues to experience ongoing water disruptions as the system gradually recovers. Storage levels remain very low, and water consumption is currently exceeding production, placing strain on the system and slowing down the recovery process.	https://www.facebook.com/share/p/1cD7rWf4a7/
5/10/2026	17:40	Water Disruption	Nooitgedagt Water Treatment Works	Following the recent flooding in the catchment area, Nooitgedagt Water Treatment Works is currently experiencing significantly elevated raw water turbidity levels.	https://www.facebook.com/share/p/1BPJ4NoTik/

Date	Time	Outage	Areas	Reason/Description	Link
5/11/2026	8:35	Water System Update	Metro	Storage levels remain very low, and water consumption is currently exceeding production, placing strain on the system and slowing down the recovery process. The reduced production is mainly due to high turbidity (muddy water) in the water that is above the design parameters of the treatment works	https://www.facebook.com/share/p/1B6nPehUT6/
5/11/2026	15:26	Water Disruption	Kariega & despatch	High winds have caused damage to overhead electricity lines supplying various water pump stations in the Kariega and Despatch areas. The Fairbridge, Rosedale and Kamesh reservoirs, as well as the Despatch tower are without water supply.	https://www.facebook.com/share/p/1c5SjqJet2/
12/5/2026	18:06	Flood Disaster Recovery Update	NMB	The Nelson Mandela Bay Municipality has intensified disaster recovery and crisis management operations across the metro following recent flooding that severely affected water treatment infrastructure, disrupted water supply to high lying areas of Lorraine,	https://www.facebook.com/share/p/1BNTw9RmJx/

Date	Time	Outage	Areas	Reason/Description	Link
				and increased operational pressure on critical municipal systems. Since the flooding incidents and subsequent rise in turbidity levels at Scheepersvlakte Dam, municipal technical teams, disaster management officials, and engineering units have been working continuously to stabilise supply networks, protect water quality standards, and restore services to affected residents and businesses as quickly and safely as possible. Municipal technical teams continue to monitor and manage water supply operations linked to the Nooitgedagt Water Treatment Works system, which supplies affected areas through Chelsea Reservoir. Technical assessments confirmed that flooding within the catchment areas supplying Scheepersvlakte Dam caused raw water turbidity levels to increase to	

Date	Time	Outage	Areas	Reason/Description	Link
				approximately four times higher than normal operational levels. This has significantly affected treatment processes and required Nooitgedagt Water Treatment Works to operate at reduced output capacity to ensure compliance with required potable water quality standards. To manage the situation, treatment systems are undergoing continuous and more frequent backwashing processes to remove suspended particles and maintain filtration efficiency during the recovery process. These interventions are necessary to protect infrastructure integrity and ensure the safety and quality of water supplied to communities. The Municipality acknowledges the frustration and inconvenience experienced by affected residents and businesses. Disaster	

Date	Time	Outage	Areas	Reason/Description	Link
				management, engineering, water services, and communications teams remain actively coordinated to implement mitigation measures, monitor recovery progress, and provide ongoing public communication updates. The Municipality remains committed to transparency, accountability, and responsive governance as flood disaster recovery operations continue across the metro. Residents are encouraged to continue reporting service delivery challenges through official municipal communication platforms.	
13/5/2026	10:55	Water	• Kamesh (Tiryville) • Parts of Rosedale • Parts of Kabah Langa • Parts of McNaughton	High turbidity levels (muddy raw water) at several Water Treatment Works have significantly reduced production capacity, placing strain on the bulk water supply network and affecting	https://www.facebook.com/share/p/1Dtib4Ge1B/

Date	Time	Outage	Areas	Reason/Description	Link
			• Mountain View • Thomas Gamble • Allanridge West • Blikkiesdorp • Gerald Smith • Riverside Industrial • Cape Road Industrial • Uitenhage Central • Kariega Industrial Area • Vanes • Van Rebeeckhoogte • Parts of Kariega CBD • Fairbridge Heights Zone • Scheepershoogte • Valleisig • Parts of Fairbridge Heights and Strelitzia Park • Winterhoek Park • Vanes Estate • Motherwell • iKamvelihle	reservoir storage levels. While some improvement has been recorded at Churchill and Loerie Water Treatment Works, the Nooitgedagt Water Treatment Works continues to experience major operational challenges due to elevated silt loads and difficult site access conditions. As a result, several reservoirs remain critically low, leading to low water pressure and intermittent water supply in a number of areas across the Metro.	

Date	Time	Outage	Areas	Reason/Description	Link
			• Parts of Wells Estate • Bluewater Bay • St George's • Amsterdamhoek • Perseverance Industrial Area • Redhouse • Walmer Township • Walmer (7th Avenue to 14th Avenue) • Glen Hurd • Newton Park • Schauderville • Mangold Park • Greenacres • Perridgevale • Adcockvale • Parsons Hill • Glendinningvale • Mill Park • Linkside • Mount Croix • Richmond Hill • High-lying areas of Central		

Date	Time	Outage	Areas	Reason/Description	Link
			• Rowallan Park • Greenbushes • Bridgemeade • Hunters Retreat • Kabega Park • Parsons Ridge • Parsonsvei • Francis Evatt Park • Morningside • Baywest • Sherwood • Lorraine • Malabar • Barcelona • Gelvendale • Walmer Heights • Greenshields Park • Fairview • Walmer Downs • KwaNobuhle		

Date	Time	Outage	Areas	Reason/Description	Link
28/5/2026	10:11	Water	Fairbridge Heights Strelitzia Park Winterhoek Park Vanes Estate Rosedale Mountain View Kamesh Tiryville	The NMBM wishes to advise residents that the main outlet pipe from the Fairbridge Heights reservoir in Kariega has been shut to repair a leak.	https://www.facebook.com/share/p/1Ev38teFQP/
9/6/2026	8:04	Water	Kamesh Tiryville Lapland	The Municipality is still experiencing high turbidity levels at the Nooitgedagt Water Treatment Works, which limits the ability to increase water flow without compromising water quality. As a result, certain areas in Kariega continue to face supply interruptions.	https://www.facebook.com/share/p/18bZPWW72F/
9/6/2026		Water		The water supply system continues to recover, with steady improvements being recorded across Nelson Mandela Bay. Overnight, we were able to increase the amount of water being received from the Nooitgedagt Scheme as turbidity levels at the site	

Date	Time	Outage	Areas	Reason/Description	Link
				continue to settle. While the system has not yet reached the levels we would ideally like to see, the trend remains positive and recovery is progressing. We are pleased to report that water is currently available across most areas of the Metro. The primary area of concern remains the Kwanobuhle and Tyreville communities in Kariega. However, we have begun consistently supplying water from the alternative sources, and we anticipate gradual improvements in these areas over the coming days. Residents are reminded that system recovery takes time and is dependent on how the network responds as reservoirs refill and pressures stabilise. For this reason, recovery will continue to be gradual rather than immediate. Residents in the Fairbridge Reservoir zone continue to	

Date	Time	Outage	Areas	Reason/Description	Link
				experience intermittent disruptions, particularly affecting the high-lying areas within the zone. This ongoing issue is primarily caused by irregular pumping at the Van Rebeek (VRH) pump station, driven by a system-wide water deficit. The deficiency in water levels and flow demands is impacting the pump station's ability to maintain a stable supply, resulting in sporadic service delivery to the affected areas.	
10/6/2026	8:43	Water	Kamesh, Lapland and Tiryville Fairbridge Reservoir zone continue to experience intermittent disruptions	This ongoing issue is primarily caused by irregular pumping at the Van Riebeeck (VRH) pump station, driven by a system-wide water deficit.	https://www.facebook.com/share/p/1cKU24zRN8/

Date	Time	Outage	Areas	Reason/Description	Link
12/6/2026	11:06	Water	* Kariega CBD * Higher-lying parts of Rosedale, Mountain View and Kamesh * Parts of Kabah * Allanridge * Thomas Gamble * Scheepershoogte * Valleisig * Fairbridge Heights * Winterhoek Park * Strelitzia Park * Vanes Estate	Two pipe bursts have been identified in the central part of Kariega and are currently being repaired by municipal maintenance teams. These bursts have impacted water pressure and supply to parts of the CBD and have also affected the recovery of the supply network from the Kabah Water Treatment Works.	https://www.facebook.com/share/p/1GNpCUrXJp/
15/6/2026	19:16	Water	📍 Parts of Rowallan Park 📍 Sherwood 📍 Kabega Park 📍 Morningside 📍 Malabar 📍 Barcelona	The Nelson Mandela Bay Municipality is pleased to inform residents that significant improvements have been achieved at the Nooitgedagt Water Treatment Works (WTW), resulting in increased water production. The plant is currently producing and maintaining approximately 195 megalitres of water per day, with further optimisation work continuing to improve efficiency and support the long-term reliability of water supply across the Metro. However, a fault has been identified on a chemical pump at the Loerie Water Treatment Works, which is currently affecting system performance. Municipal teams are on	https://www.facebook.com/share/p/1cLTos5GbX/

Date	Time	Outage	Areas	Reason/Description	Link
				site and actively working to resolve the issue as quickly as possible. As a result of the fault, residents in higher-lying areas of KwaNobuhle, Van Stadens Gorge, and consumers supplied directly from the Loerie line may experience low water pressure.	
17/6/2026	13:09	Water	📍 Chelsea Supply Zone • Baywest • Rowallan Park • Sherwood • Parts of Lorraine • Hunters Retreat • Kabega Park • Morningside • Malabar • Barcelona • Parsonsvei • Parsons Ridge • Parts of Schauderville 📍 Gelvandale Supply Zone • Parts of Helenvale • Lower Gelvandale 📍 Emerald Hill Supply Zone • Walmer Heights • Greenshields Park • Walmer (7th Avenue to 14th Avenue) • Walmer Location • Newton Park • High-lying areas of Central • Mangold Park	While water continues to be supplied to reservoirs across the Metro, storage levels remain critically low in several areas. Current Reservoir Levels: ◆ Chelsea Reservoir – 8% ◆ KwaNobuhle Incoming Reservoir – 1% ◆ Gelvandale Reservoir – 7% ◆ Airport Reservoir – 9% ◆ Emerald Reservoir – 6% ◆ Heatherbank Reservoir – 3% ◆ McNaughton Reservoir – 3% As a result, residents in the following higher-lying areas may experience low water pressure or intermittent water supply:	https://www.facebook.com/share/p/17j6x8DoVe/

Date	Time	Outage	Areas	Reason/Description	Link
			 Heatherbank Supply Zone • Overbaakens • Charlo • Fairview • Broadwood • Springfield		
18/6/2026	7:39	Water	* Parts of Rosedale * Kabah and Langa * Mountain View * MacNaughton * Fairbridge Heights * Motherwell * iKamvelihle * Wells Estate * Bluewater Bay * St George's * Walmer Township * Walmer (7th to 14th Avenue) * Glen Hurd * Newton Park * Schauderville * Mangold Park * Greenacres * Perridgevale * Adcockvale * Parsons Hill * Glendinningvale * Mill Park * Linkside * Mount Croix * Richmond Hill * High-lying areas of Central * Rowallan Park * Greenbushes * Bridgmead * Hunters Retreat * Kabega * Parsons Ridge	Despite the metro's dams being at full capacity following the heavy flooding experienced during the first week of May 2026, residents continue to experience intermittent water supply, low water pressure and, in some areas, complete water outages. These disruptions are the result of several operational challenges that have severely impacted the city's ability to produce and distribute treated water consistently. Key Factors Contributing to Water Supply Disruptions 1. High Turbidity in Raw Water Sources The severe flooding significantly increased the turbidity (mud and sediment content) of raw water entering the treatment works. Existing treatment infrastructure was not designed to process	https://www.facebook.com/share/p/17r2J9tFG8/

Date	Time	Outage	Areas	Reason/Description	Link
			* Parsonsvei * Francis Evatt Park * Morningside * Baywest * Sherwood * Lorraine * Malabar * Barcelona * Gelvendale * Walmer Heights * Greenshields Park * Fairview * Walmer Downs * KwaNobuhle	water with such extreme turbidity levels, resulting in treatment plants operating at reduced efficiency and producing less than half of their normal output at certain times. 2. Power Supply Interruptions Critical water infrastructure, including the Nooitgedagt Water Treatment Works, Lorrie Water Treatment Works, Motherwell Booster Pump Station and Schoonie Pump Station, experienced intermittent power disruptions during May and June. These interruptions affected both water production and the ability to pump water to reservoirs across the metro. 3. Chemical Supply Challenges The treatment of drinking water relies on a consistent supply of specialised chemicals. Delays in deliveries, logistical challenges, quality concerns and contractual issues have resulted in intermittent shortages, reducing production capacity at treatment facilities. 4. Excessive Water Consumption Current daily water consumption in Nelson	

Date	Time	Outage	Areas	Reason/Description	Link
				Mandela Bay is approximately 380 million litres per day, significantly exceeding the target demand of 280 million litres per day. This excessive demand places immense pressure on an already strained system and contributes to reservoir depletion. Reservoir Levels Critically Low The cumulative impact of these challenges has left many strategic reservoirs operating at critically low levels, with some reservoirs nearly empty. The water supply system is currently operating under severe strain, making it highly vulnerable to any operational interruption. Particularly concerning reservoir levels include: * Chelsea Reservoir – 7% * Emerald Hill Reservoir – 2% * Heatherbank Reservoir – 3% * Lovemore Heights Reservoir – 4% * Gelvendale Reservoir – 2% * Greenbushes Reservoir – 13% * Fort Nottingham Reservoir – 7% * Fairview Reservoir – 11%	

Date	Time	Outage	Areas	Reason/Description	Link
				* Rosedale Reservoir – 0%	
18/6/2026	20:40	Water	1. Motherwell Zone * Motherwell Reservoirs are currently at 26% capacity. * The zone remains relatively stable; however, higher-lying areas continue to experience low water pressure and intermittent supply. 2. Chelsea Zone * Reservoir levels remain critically low at below 7%. * Most areas supplied by this zone are experiencing significant water disruptions. 3. Greenbushes Zone * Reservoir levels remain critically low. * Residents in areas supplied by this zone continue to experience water outages and reduced supply.	Nelson Mandela Bay Municipality's water distribution system remains under severe strain, with all strategic distribution reservoirs either depleted or operating at critically low levels. As a result, many areas across the metro continue to experience water supply disruptions, low pressure, or intermittent supply.	https://www.facebook.com/share/p/19M83HwXu6/

Date	Time	Outage	Areas	Reason/Description	Link
			4. KwaNobuhle Zone * Reservoir levels have improved and are currently in the mid-30% range. * Water supply is gradually being restored to affected communities. 5. Fairbridge Heights Zone * Fairbridge Heights Reservoir is currently at 40% capacity. * Supply in this zone is relatively stable, although residents are encouraged to continue using water sparingly. 6. Heatherbank and Lovemore Heights Zones * Heatherbank Reservoir: 2% * Lovemore Heights Reservoir: below 13% * Upper Tank: 24% * These areas remain under severe pressure, with ongoing supply interruptions, particularly in higher-lying sections. 7. Bloemendal Zone * Bloemendal Reservoir is		

Date	Time	Outage	Areas	Reason/Description	Link
			currently at 2% capacity. * Many areas, particularly the northern parts of the metro supplied by this zone, are experiencing water outages. 8. Rosedale – Kabah – Langa Zone * Water supply remains critical in this area. * Production at the Kabah Water Treatment Works has stabilised at approximately 8 megalitres per day, but this remains insufficient to fully meet demand. * Residents continue to experience prolonged water disruptions.		
19/6/2026	6:16	Water	Areas experiencing low pressure or water interruptions include parts of Rosedale, Kabah, Langa, Mountain View, MacNaughton, Fairbridge Heights, Motherwell, iKamvelihle, Wells Estate, Bluewater Bay, St George's, Walmer Township, Walmer, Glen Hurd,	the Gelvandale and Struandale zones, which supply many of the metro's densely populated communities including New Brighton, Zwide, KwaZakhele and Algoa Park, remain constrained as they are located at the tail end of the Churchill supply system. Gradual recovery is expected over the weekend.	https://www.facebook.com/share/p/1DtBtqAzSW/

Date	Time	Outage	Areas	Reason/Description	Link
			Newton Park, Schauderville, Greenacres, Parsons Hill, Mill Park, Linkside, Mount Croix, Richmond Hill, Central, Greenbushes, Bridgemoor, Hunters Retreat, Kabega, Parsonslei, Morningside, Baywest, Sherwood, Lorraine, Malabar, Barcelona, Gelvandale, Walmer Heights, Greenshields Park, Fairview, Walmer Downs and KwaNobuhle.		
20/6/2026	8:18	Water	* Parts of Rosedale * Kabah and Langa * Mountain View * McNaughton * Fairbridge Heights * Motherwell * iKamvelihle * Wells Estate * Bluewater Bay * St George's * Walmer Township * Walmer (7th to 14th Avenue) * Glen Hurd * Newton Park * Schauderville * Mangold Park * Greenacres * Perridgevale * Adcockvale * Parsons Hill	The Nelson Mandela Bay Municipality's water supply zones have stabilised, while others continue to experience low pressure and water outages due to critically low reservoir levels. The following reservoirs remain at concerning levels: * Chelsea Reservoir – 8% * Emerald Hill Reservoir – 18% * Greenbushes Reservoir – 45% * Heatherbank Reservoir – 35%	https://www.facebook.com/share/p/1JKYSe5qjs/

Date	Time	Outage	Areas	Reason/Description	Link
			* Glendinningvale * Mill Park * Linkside * Mount Croix * Richmond Hill * High-lying areas of Central * Rowallan Park * Greenbushes * Bridgemead * Hunters Retreat * Kabega * Parsons Ridge * Parsonsvei * Francis Evatt Park * Morningside * Baywest * Sherwood * Lorraine * Malabar * Barcelona * Gelvandle * Bloemendal Extensions * Chatty * Booyens Park * 7 Delaan * Walmer Heights * Greenshields Park * Fairview * Walmer Downs * KwaNobuhle	* Lovemore Heights Reservoir – 5% * Upper Lovemore Tanks – 0% * Gelvandle Reservoir – 11% * Malabar Reservoir – 10% * Strandale Reservoir – 19% * Airport Reservoir – 20% * Driftsands Reservoir – 9% * Fort Nottingham Reservoir – 87% * Glendenning Reservoir – 19% * Fairview Reservoir – 56% * Rosedale Reservoir – 0% * Fairbridge Heights Reservoir – 40% * Van Reede Hoogte Reservoir – 46% * McNaughton Reservoir – 3% * Kabah Circular Reservoir – 8% * Kabah Rectangular Reservoir – 16% * KwaNobuhle 4 Reservoir – 55% * KwaNobuhle 3 Reservoir – 86% * KwaNobuhle 2 Reservoir – 5% * KwaNobuhle 1 Reservoir – 54% * Chatty Reservoir – 64% * Bloemendal Reservoir – 0%	

Date	Time	Outage	Areas	Reason/Description	Link
				* Bethelsdorp Reservoir – 20% * Motherwell Reservoir – 21%	
22/6/2026	8:08	Water	GLENDINNING RESERVOIR UPGRADE NOTICE	The Nelson Mandela Bay Municipality has scheduled a planned shutdown of the Glendinning Reservoir on Tuesday, 23 June 2026, to facilitate upgrades to the inlet valves.	https://www.facebook.com/share/p/18qbZZYb6t/
22/6/2026	8:42	Water	CHURCHILL PIPELINE REPAIR AND MAINTENANCE	The Nelson Mandela Bay Municipality will undertake planned repair work on the Churchill Pipeline from the early hours of Wednesday, 24 June 2026. Additional maintenance and upgrade work will also be carried out at St George's Reservoir during the same shutdown period.	https://www.facebook.com/share/p/19ASjr8Vru/

Date	Time	Outage	Areas	Reason/Description	Link
23/6/2026	8:30	Water	Residents in parts of the following areas may experience water supply disruptions: KwaNobuhle, Motherwell, Rosedale, Kabah, Langa, Mountain View, Fairbridge Heights, iKamvelihle, Wells Estate, Bluewater Bay, St George's, Walmer Township, Walmer, Glen Hurd, Newton Park, Schauderville, Mangold Park, Greenacres, Perridgevale, Adcockvale, Parsons Hill, Glendinningvale, Mill Park, Linkside, Mount Croix, Richmond Hill, Central, Rowallan Park, Greenbushes, Bridgemoor, Hunters Retreat, Kabega, Parsons Ridge, Parsonslei, Francis Evatt Park, Morningside, Baywest, Sherwood, Lorraine, Malabar, Barcelona, Gelvandale, Bloemendal Extensions, Chatty, Booyens Park, 7 Delaan, Walmer	The Nelson Mandela Bay Municipality's water supply system remains under severe pressure following recent system destabilisation caused by high turbidity levels, increased water demand and operational challenges. The situation has been further exacerbated by the depletion of the Nooitgedagt raw water abstraction dam, resulting from canal maintenance work being undertaken by the Sundays River Irrigation Board.	https://www.facebook.com/share/p/1FWQN4bEFm/

Date	Time	Outage	Areas	Reason/Description	Link
			Heights, Greenshields Park, Fairview and Walmer Downs.		
23/6/2026	9:41	Water	To safely complete the work, it was necessary to drain the upstream reservoir, resulting in temporary water supply interruptions in the following areas: • Area 1 • Area 2 • Area 3 • Peace Village • Parts of Joe Modise	The Nelson Mandela Bay Municipality would like to inform residents that essential maintenance work is currently underway in Kwanobuhle to replace an isolating valve on a pipeline supplying one of the area's reservoirs.	https://www.facebook.com/share/p/1Bc25H5gb3/
24/6/2026	7:44	Water	Residents in the following areas may continue to experience water supply disruptions, low pressure or intermittent outages: • Parts of Rosedale • Kabah and Langa • Mountain View • Fairbridge Heights • Motherwell • iKamvelihle • Wells Estate • Bluewater Bay • St George's Park • Walmer Township	The Nelson Mandela Bay Municipality continues to make progress in stabilising and recovering the water supply system following improvements in treatment processes and optimisation of production at all water treatment works. However, recovery remains slow due to critically low storage levels across several reservoirs. While some areas have shown improvement,	https://www.facebook.com/share/p/198krAm5N6/

Date	Time	Outage	Areas	Reason/Description	Link
			• Walmer (7th–14th Avenue) • Glen Hurd • Newton Park • Schauderville • Mangold Park • Greenacres • Perridgevale • Adcockvale • Parsons Hill • Glendinningvale • Mill Park • Linkside • Mount Croix • Richmond Hill • Central (high-lying areas) • Rowallan Park • Greenbushes • Bridgemoor • Hunters Retreat • Kabega • Parsons Ridge • Parsonsvele • Francis Evatt Park • Morningside • Baywest • Sherwood • Lorraine • Malabar • Barcelona • Gelvandale • Bloemendal Extensions • Chatty • Booyens Park • 7 Delaan • Walmer Heights • Greenshields Park • Fairview • Walmer Downs • KwaNobuhle	the overall water supply system remains under severe strain and is highly vulnerable to any operational interruptions.	

Date	Time	Outage	Areas	Reason/Description	Link
25/6/2026	7:50	Water	• Parts of Rosedale • Kabah and Langa • Mountain View • MacNaughton • Fairbridge Heights • Motherwell • iKamvelihle • Wells Estate • Bluewater Bay • St George's • Walmer Township • Walmer (7th–14th Avenue) • Glen Hurd • Newton Park • Schauderville • Mangold Park • Greenacres • Perridgevale • Adcockvale • Parsons Hill • Glendinningvale • Mill Park • Linkside • Mount Croix • Richmond Hill • High-lying areas of Central • Rowallan Park • Greenbushes • Bridgemed • Hunters Retreat • Kabega Park • Parsons Ridge • Parsonslei • Francis Evatt Park • Morningside • Baywest • Sherwood • Lorraine • Malabar • Barcelona • Gelvandale • Bloemendal Extensions	The Nelson Mandela Bay Municipality advises residents that while the water distribution system and reservoir levels continue to recover, the overall system remains under severe strain and is highly vulnerable to any operational interruptions. Current Zone Status ◆ KwaNobuhle Zone The zone remains relatively stable, with Reservoirs 3 and 4 maintaining levels above 50%. However, Reservoirs 1 and 2 are critically low following emergency valve replacement work undertaken yesterday, resulting in water disruptions in some parts of KwaNobuhle. ◆ Rosedale, Kamesh, Kabah and Langa Water supply has improved following technical interventions and troubleshooting efforts. Supply has been restored to areas including Kamesh, Mountain View and parts of Springbok Street. However, intermittent supply continues due to fluctuating reservoir levels and pumping constraints. Areas in Ward 50 remain	https://www.facebook.com/share/p/1ceNZfbdTN/

Date	Time	Outage	Areas	Reason/Description	Link
			• Chatty • Booysens Park • 7 Delaan • Walmer Heights • Greenshields Park • Fairview • Walmer Downs • KwaNobuhle	affected, while maintenance teams are investigating issues around 20th Avenue and surrounding streets. ◆ Fairbridge and Van Riebeeck Hoogte The zone remains stable, with reservoirs above 40%. Some intermittent disruptions are being experienced as a result of fluctuating reservoir levels and supply limitations from Nooitgedacht. ◆ Chelsea Zone Chelsea Reservoir has improved to 20%, and all consumers within the zone should currently have water supply. ◆ Bloemendal Zone The reservoir is currently at 26%, with supply from the Motherwell-Chelsea pipeline restored. Residents in higher-lying areas, including parts of KwaMagxaki and KwaDwesi, may experience low pressure. ◆ Lovemore Heights, Sea View and Mount Pleasant Reservoir levels remain satisfactory and consumers in these areas should have normal water supply. ◆ Emerald Hill Zone	

Date	Time	Outage	Areas	Reason/Description	Link
				The zone has stabilised, with auxiliary reservoirs averaging above 40%. Consumers in this area should have water supply. ◆ Driftsands and Airport Zone Reservoir levels have stabilised and consumers should have water supply. ◆ Gelvendale and Struandale These areas continue to experience sporadic water interruptions due to high demand exceeding available production capacity. Gelvendale has experienced significant pressure on the system since yesterday. ◆ Chatty Zone The Chatty Reservoir has improved, with pumping to Reservoir Hills currently underway. Consumers in Reservoir Hills, Despatch and Khayamnandi should have water supply. ◆ Motherwell Zone The Motherwell Reservoir remains low. Residents may experience low pressure, while higher-lying areas could experience intermittent water outages.	

Date	Time	Outage	Areas	Reason/Description	Link
				Areas Experiencing Low Pressure or Water Interruptions	
26/6/2026	8:33	Water	The planned repair work at 1st Avenue, South End, has been successfully completed. Final priming of the system is scheduled to take place this morning, after which normal water flow is expected to resume.	The Nelson Mandela Bay Municipality continues to implement measures to stabilise the metro's water supply system while attending to operational challenges across the network. Several water pipe bursts were reported overnight. Inspection teams are currently assessing the affected sites, and confirmed locations will be communicated once assessments have been completed.	https://www.facebook.com/share/p/18wudb9fMr/
27/6/2026	9:23	Water	Residents in the following areas may continue to experience low water pressure or intermittent water supply: • Parts of Rosedale, Kabah and Langa • Mountain View • MacNaughton • Fairbridge Heights • Motherwell • iKamvelihle	The Nelson Mandela Bay Municipality continues to monitor and manage the metro's water supply system, which remains under severe strain despite gradual improvements in several supply zones. The system remains highly vulnerable to operational interruptions, and many areas across the metro	https://www.facebook.com/share/p/14o2Bi1niWY/

Date	Time	Outage	Areas	Reason/Description	Link
			• Wells Estate • Bluewater Bay • St George's • Walmer Township • Walmer (7th–14th Avenue) • Glen Hurd • Newton Park • Schauderville • Mangold Park • Greenacres • Perridgevale • Adcockvale • Parsons Hill • Glendinningvale • Mill Park • Linkside • Mount Croix • Richmond Hill • High-lying areas of Central • Rowallan Park • Greenbushes • Bridgemeade • Hunters Retreat • Kabega Park • Parsons Ridge • Parsonsvei • Francis Evatt Park • Morningside • Baywest • Sherwood • Lorraine • Malabar • Barcelona • Gelvandale • Bloemendal Extensions • Chatty • Booysens Park • 7 Delaan • Walmer Heights • Greenshields Park • Fairview • Walmer Downs	continue to experience low water pressure or intermittent water outages.	

Date	Time	Outage	Areas	Reason/Description	Link
			• KwaNobuhle		
29/6/2026	12:59	Water	GLENDINNING RESERVOIR UPGRADE	The Nelson Mandela Bay Municipality will undertake a planned shutdown of the Glendinning Reservoir on Tuesday, 30 June 2026, to carry out upgrades to the reservoir's inlet valves. These essential upgrades will improve control of the water flow into the reservoir, enhancing the stability and reliability of water supply to communities served by the Glendinning Reservoir.	https://www.facebook.com/share/p/18uKbwXTkN/
30/6/2026	8:11	Water	* Parts of Rosedale, Kabah and Langa * Mountain View * MacNaughton * Fairbridge Heights * Motherwell * iKamvelihle * Wells Estate * Bluewater Bay * St George's * Walmer Township * Walmer (7th–14th Avenue) * Glen Hurd	The Municipality has, however, experienced a significant setback following a power outage at the Elandsjagt Water Treatment Works overnight. The loss of power has reduced production by approximately 60 megalitres (ML) per day, placing additional pressure on the already constrained water supply system.	https://www.facebook.com/share/p/19DWRrya7A/

Date	Time	Outage	Areas	Reason/Description	Link
			* Newton Park * Schauderville * Mangold Park * Greenacres * Perridgevale * Adcockvale * Parsons Hill * Glendinningvale * Mill Park * Linkside * Mount Croix * Richmond Hill * High-lying areas of Central * Rowallan Park * Greenbushes * Bridgemeade * Hunters Retreat * Kabega Park * Parsons Ridge * Parsonsvei * Francis Evatt Park * Morningside * Baywest * Sherwood * Lorraine * Malabar * Barcelona * Gelvandale * Bloemendal Extensions * Chatty * Booysens Park * 7 Delaan * Walmer Heights * Greenshields Park * Fairview * Walmer Downs * KwaNobuhle	This production deficit will impact the Churchill Supply System and is expected to result in significant water supply disruptions, particularly in the Emerald Hill, Lovemore Heights, Heatherbank, Struandale and Gelvandale supply zones. Eskom has been notified and is currently investigating the power outage. At this stage, no estimated time for restoration has been provided.	

Date	Time	Outage	Areas	Reason/Description	Link
1/7/2026	7:51	Water	• Parts of Rosedale, Kabah and Langa • Mountain View • MacNaughton • Fairbridge Heights • Motherwell • iKamvelihle • Wells Estate • Bluewater Bay • St George's • Walmer Township • Walmer (7th–14th Avenue) • Glen Hurd • Newton Park • Schauderville • Mangold Park • Greenacres • Perridgevale • Adcockvale • Parsons Hill • Glendinningvale • Mill Park • Linkside • Mount Croix • Richmond Hill • High-lying areas of Central • Rowallan Park • Greenbushes • Bridgemeade • Hunters Retreat • Kabega Park • Parsons Ridge • Parsonsvei • Francis Evatt Park • Morningside • Baywest • Sherwood • Lorraine • Malabar • Barcelona • Gelvandale • Bloemendal Extensions	The system has been further impacted by the collapse of one of the final high-lift pumps at Nooitgedagt yesterday, reducing pumping capacity from an average of 200 megalitres per day to approximately 180 megalitres per day. This reduction is affecting the amount of treated water entering the distribution system, leaving the network highly vulnerable to operational interruptions. As a result, many areas across the metro continue to experience low water pressure or intermittent water supply.	https://www.facebook.com/share/p/186PR1o7Fv/

Date	Time	Outage	Areas	Reason/Description	Link
			• Chatty • Booysens Park • 7 Delaan • Walmer Heights • Greenshields Park • Fairview • Walmer Downs • KwaNobuhle		
2/7/2026	9:13	Water	* Rosedale, Kabah and Langa * Mountain View * Fairbridge Heights * Motherwell * Wells Estate * Bluewater Bay * Walmer Township * Walmer (7th–14th Avenue) * Newton Park * Schauderville * Greenacres * Perridgevale * Parsons Hill * Mill Park * Linkside * Mount Croix * Rowallan Park * Bridgemeade * Hunters Retreat * Kabega Park * Sherwood * Lorraine * Malabar * Gelvandale * Bloemendal Extensions * Chatty * Booysens Park * Walmer Heights * Greenshields Park * Fairview	A major setback occurred following a burst on the 500mm bulk water pipeline near Joe Slovo West, significantly affecting water transfer to the Chelsea Reservoir and FM Tower. This has further compromised water supply to the western suburbs. In addition, the failure of a final high-lift pump at the Nooitgedagt Water Treatment Works has reduced pumping capacity from approximately 200 megalitres per day to 180 megalitres per day. Repair work is currently underway, with operational teams supplementing supply through the low-lift pump station.	https://www.facebook.com/share/p/1EHtUPRezo/

Date	Time	Outage	Areas	Reason/Description	Link
			* Walmer Downs * KwaNobuhle		
3/7/2026	7:55	Water	• Parts of Rosedale, Kabah and Langa • Mountain View • MacNaughton • Fairbridge Heights • Motherwell • iKamvelihle • Wells Estate • Bluewater Bay • St George's • Walmer Township • Walmer (7th–14th Avenue) • Glen Hurd • Newton Park • Schauderville • Mangold Park • Greenacres • Perridgevale • Adcockvale • Parsons Hill • Glendinningvale • Mill Park • Linkside • Mount Croix • Richmond Hill • High-lying areas of Central • Rowallan Park • Greenbushes • Bridgemeade • Hunters Retreat • Kabega Park • Parsons Ridge	The Nelson Mandela Bay Municipality's water supply system continues to recover, with operational adjustments being implemented to ensure a more equitable distribution of water across the metro. While several supply zones have stabilised, others continue to experience intermittent water supply due to the hydraulic nature of the system, varying demand and ongoing reservoir recovery.	https://www.facebook.com/share/p/1Ekasqo7XJ/

Date	Time	Outage	Areas	Reason/Description	Link
			• Parsonslei • Francis Evatt Park • Morningside • Baywest • Sherwood • Lorraine • Malabar • Barcelona • Gelvandale • Bloemendal Extensions • Chatty • Booysens Park • 7 Delaan • Walmer Heights • Greenshields Park • Fairview • Walmer Downs • KwaNobuhle		
4/7/2026	9:09	Water	• Parts of Rosedale, Kabah and Langa • Mountain View • MacNaughton • Fairbridge Heights • Motherwell • iKamvelihle • Wells Estate • Bluewater Bay • St George's • Walmer Township • Walmer (7th–14th Avenue) • Glen Hurd • Newton Park • Schauderville • Mangold Park • Greenacres • Perridgevale • Adcockvale • Parsons Hill • Glendinningvale • Mill Park • Linkside • Mount Croix	The Nelson Mandela Bay Municipality's water supply system continues to operate under extremely constrained conditions. The integrated water distribution system remains under severe pressure due to exceptionally high water demand and its vulnerability to operational failures. Recovery efforts have been impacted by two major operational challenges experienced this morning. The first is an incident of vandalism to the 750mm water main at the FM Tower. Municipal teams are currently on site	https://www.facebook.com/share/p/1K7Wiu7xLK/

Date	Time	Outage	Areas	Reason/Description	Link
			• Richmond Hill • High-lying areas of Central • Rowallan Park • Greenbushes • Bridgemeade • Hunters Retreat • Kabega Park • Parsons Ridge • Parsonsvei • Francis Evatt Park • Morningside • Baywest • Sherwood • Lorraine • Malabar • Barcelona • Gelvandale • Bloemendal Extensions • Chatty • Booyens Park • 7 Delaan • Walmer Heights • Greenshields Park • Fairview • Walmer Downs • KwaNobuhle	carrying out emergency repairs. Crews are busy breaking through the concrete to gain access to the damaged cast iron manhole ring, after which the damaged manhole cover will be replaced with a heavier reinforced concrete slab to reduce the risk of future vandalism. The repair work will significantly delay the recovery of the water distribution system.	
5/7/2026	9:08	Water	Chelsea Reservoir Zone (higher-lying areas): * Baywest * Rowallan Park * Sherwood * Parts of Lorraine * Hunters Retreat * Kabega Park * Morningside * Malabar * Barcelona * Parsonsvei * Parsons Ridge * Parts of Schauderville	The Nelson Mandela Bay Municipality urges residents to use water sparingly while the water supply system remains under strain. Although water is being pumped into the reservoirs, storage levels remain critically low: * Chelsea Reservoir – 8% * Kwanobuhle Reservoir 2 – 6%	https://www.facebook.com/share/p/1C3izCurbQ/

Date	Time	Outage	Areas	Reason/Description	Link
			Gelvandale Reservoir Zone (higher-lying areas): * Parts of Helenvale * Lower Gelvandale Emerald Reservoir Zone (higher-lying areas): * Walmer Heights * Greenshields Park * Walmer (7th Avenue to 14th Avenue) * Walmer Location * Newton Park * High-lying areas of Central Lovemore Heights Reservoir Zone: * Overbaakens * Charlo * Fairview * Broadwood * Miramar * Mount Pleasant * Providentia * Pari Park * Salisbury Park * Lovemore Heights * Sardinia Bay * Old Seaview Road / Deer Park - Greenbushes Reservoir Zone: * Rowallan Park * Bridgemead * Greenbushes	* Gelvandale Reservoir – 0% * Airport Reservoir – 2% * Emerald Reservoir – 3% * Lovemore Heights Reservoir – 0% * Greenbushes Reservoir – 10%	

Date	Time	Outage	Areas	Reason/Description	Link
6/7/2026	7:49	Water	* Parts of Rosedale, Kabah and Langa * Mountain View * MacNaughton * Fairbridge Heights * Motherwell * iKamvelihle * Wells Estate * Bluewater Bay * St George's * Walmer Township * Walmer (7th–14th Avenue) * Glen Hurd * Newton Park * Schauderville * Mangold Park * Greenacres * Perridgevale * Adcockvale * Parsons Hill * Glendinningvale * Mill Park * Linkside * Mount Croix * Richmond Hill * High-lying areas of Central * Rowallan Park * Greenbushes * Bridgemeade * Hunters Retreat * Kabega Park * Parsons Ridge * Parsonsvei * Francis Evatt Park * Morningside * Baywest * Sherwood * Lorraine * Malabar * Barcelona * Gelvandale	The Nelson Mandela Bay Municipality advises residents that the water supply system continues to recover, with most of the recent failures having been resolved. However, as the metro operates on an integrated water distribution system, failures in one part of the network can affect multiple supply zones, resulting in intermittent water supply, low pressure, or no water in some areas.	https://www.facebook.com/share/p/18BJ1qsnvo/

Date	Time	Outage	Areas	Reason/Description	Link
			* Bloemendal Extensions * Chatty * Booyens Park * 7 Delaan * Walmer Heights * Greenshields Park * Fairview * Walmer Downs * KwaNobuhle		
6/7/2026	8:52	Water	Colchester	The Nelson Mandela Bay Municipality wishes to inform residents that a new water leak has been identified in Longmarket Street, Colchester. The Municipality recently repaired a number of water leaks in the area, including two on Longmarket Street. It has since been brought to our attention that another leak has developed in the same street. Logistical arrangements are currently being finalised to undertake the necessary repairs. Residents are thanked for their patience and understanding while the matter is being addressed.	https://www.facebook.com/share/p/18wcinaQAB/

Date	Time	Outage	Areas	Reason/Description	Link
7/7/2026	8:05	Water	* Parts of Rosedale, Kabah and Langa * Mountain View * MacNaughton * Fairbridge Heights * Motherwell * iKamvelihle * Wells Estate * Bluewater Bay * St George's * Walmer Township * Walmer (7th–14th Avenue) * Glen Hurd * Newton Park * Schauderville * Mangold Park * Greenacres * Perridgevale * Adcockvale * Parsons Hill * Glendinningvale * Mill Park * Linkside * Mount Croix * Richmond Hill * High-lying areas of Central * Rowallan Park * Greenbushes * Bridgemeade * Hunters Retreat * Kabega Park * Parsons Ridge * Parsonsvei * Francis Evatt Park * Morningside * Baywest * Sherwood * Lorraine * Malabar * Barcelona * Gelvandale	The Nelson Mandela Bay Municipality continues to experience significant pressure on its water distribution system due to ongoing water deficits across several strategic reservoirs. While some supply zones remain stable, others continue to experience low pressure, intermittent supply or no water.	https://www.facebook.com/share/p/1CnzhJA1Rg/

Date	Time	Outage	Areas	Reason/Description	Link
			* Bloemendal Extensions * Chatty * Booyens Park * 7 Delaan * Walmer Heights * Greenshields Park * Fairview * Walmer Downs * KwaNobuhle		
8/7/2026	7:53	Water	* Parts of Rosedale, Kabah and Langa * Mountain View * MacNaughton * Fairbridge Heights * Motherwell * iKamvelihle * Wells Estate * Bluewater Bay * St George's * Walmer Township * Walmer (7th–14th Avenue) * Glen Hurd * Newton Park * Schauderville * Mangold Park * Greenacres * Perridgevale * Adcockvale * Parsons Hill * Glendinningvale * Mill Park * Linkside * Mount Croix * Richmond Hill * High-lying areas of Central * Rowallan Park * Greenbushes * Bridgemeade * Hunters Retreat	The Nelson Mandela Bay Municipality's water supply system continues to recover, however a major bulk leak has been detected on the 500mm water main between Joe Slovo and KwaNoxolo along the Motherwell-Chelsea pipeline. Repairs to the damaged pipeline will require a major shutdown of the Motherwell-Chelsea system on Thursday, which will interrupt the transfer of water to the Chelsea Reservoir via the Stanford Pump Stations. This temporary shutdown is expected to impact water availability across a number of the metro's distribution reservoirs, particularly those supplied from the western side of the network.	https://www.facebook.com/share/p/1JyxmoFzp5/

Date	Time	Outage	Areas	Reason/Description	Link
			* Kabega Park * Parsons Ridge * Parsonsvei * Francis Evatt Park * Morningside * Baywest * Sherwood * Lorraine * Malabar * Barcelona * Gelvandale * Bloemendal Extensions * Chatty * Booyens Park * 7 Delaan * Walmer Heights * Lovemore Heights * Charlo * Mount Pleasant * Seaview * Miramar * Greenshields Park * Fairview * Walmer Downs * KwaNobuhle		
8/7/2026	12:42	Water	Nooitgedagt water supply system	The Nelson Mandela Bay Municipality wishes to inform residents of a planned shutdown of the Nooitgedagt water supply system tomorrow to enable emergency repairs to a leak on a 500mm pipeline, which was damaged due to vandalism. Preparation work commenced today, with teams draining the pipeline to isolate the affected section. The repair is expected to	https://www.facebook.com/share/p/1csp3CsbNe/

Date	Time	Outage	Areas	Reason/Description	Link
				take 4 days once the shutdown begins. In addition, Joe Slovo Phase 2 and Bayland are currently experiencing water supply disruptions due to the repair work. A water tanker has already been deployed to provide temporary relief to affected residents.	
9/7/2026	7:19	Water	* Parts of Rosedale, Kabah and Langa * Mountain View * MacNaughton * Fairbridge Heights * Motherwell * iKamvelihle * Wells Estate * Bluewater Bay * St George's * Walmer Township * Walmer (7th–14th Avenue) * Glen Hurd * Newton Park * Schauderville * Mangold Park * Greenacres * Perridgevale * Adcockvale * Parsons Hill * Glendinningvale * Mill Park * Linkside * Mount Croix * Richmond Hill * High-lying areas of Central * Rowallan Park * Greenbushes	The Nelson Mandela Bay Municipality's water supply system continues to recover. However, a major bulk leak has been identified on the 500mm water main between Joe Slovo and KwaNoxolo on the Motherwell–Chelsea pipeline. Repairs require a major shutdown of the Motherwell–Chelsea system today, which will interrupt the transfer of water to the Chelsea Reservoir via the Stanford Pump Stations. This will affect water availability to several distribution reservoirs across the metro.	https://www.facebook.com/share/p/1UUNbaeVun/

Date	Time	Outage	Areas	Reason/Description	Link
			* Bridgemeade * Hunters Retreat * Kabega Park * Parsons Ridge * Parsonslei * Francis Evatt Park * Morningside * Baywest * Sherwood * Lorraine * Malabar * Barcelona * Gelvandale * Bloemendal Extensions * Chatty * Booyens Park * 7 Delaan * Walmer Heights * Greenshields Park * Fairview * Walmer Downs * KwaNobuhle		
9/7/2026	8:24	Water	* KwaNobuhle Area 1 * KwaNobuhle Area 2 * KwaNobuhle Area 3 * Wards 45, 46 and 47	The Nelson Mandela Bay Municipality is replacing a faulty isolating valve on the main supply pipeline to Reservoir 2 (Thuthula Street) in KwaNobuhle to improve water supply to Areas 1 and 2.	https://www.facebook.com/share/p/19A9ZKbRJZ/

Date	Time	Outage	Areas	Reason/Description	Link
10/7/2026	7:49	Water	MOTHERWELL–CHELSEA BULK WATER PIPELINE REPAIR	The Nelson Mandela Bay Municipality wishes to inform residents, ward councillors and stakeholders that the planned shutdown of the Motherwell–Chelsea Bulk Water Pipeline system could not proceed as scheduled today due to operational challenges encountered during implementation. Residents will recall that the Metro experienced severe flooding during May and June 2026, together with several other operational challenges, which placed significant strain on the water supply system and resulted in widespread water disruptions. We are pleased to report that the system has shown steady recovery over recent weeks, with improved reservoir levels and greater stability across many of the previously affected supply areas.	https://www.facebook.com/share/p/1DQtCfr94/

Date	Time	Outage	Areas	Reason/Description	Link
10/7/2026	7:59	Water	The affected areas include: • Walmer • Glen Hurd • Newton Park • Schauderville • Mangold Park • Greenacres • Perridgevale • Adcockvale • Parsons Hill • Glendinningvale • Mill Park • Linkside • Mount Croix • Richmond Hill • High-lying areas of Central	Residents are advised that a power outage at the Schoenmakerskop Pumpstation (Schoenies) this morning has disrupted water supply to the Emerald Hill Reservoir Zone.	https://www.facebook.com/share/p/1C89TyFs8d/
11/7/2026	9:27	Water	Areas currently experiencing water outages: • Chatty 1, 2, 4 and 5 (including Qunu, Marikana and Bungalows) • Jachtlakte HS5 • Reservoir Hills • Khayamnandi • Joe Slovo West • Baylands • Heuwelkruin • Campher Park • Manor Heights	The Nelson Mandela Bay Municipality advises residents that the following reservoirs are currently empty or critically low due to ongoing repair works happening in 500mm bulk water main around Joe Slovo west. The repair works which started yesterday is at an advanced stage and teams are working around the clock to finalise the repair work.	https://www.facebook.com/share/p/1S1RT9EDRe/

Date	Time	Outage	Areas	Reason/Description	Link
13/7/2026	8:03	Water	* Hillside * Bloemendal * Arcadia * South Soliway * Booyens Park * Chatty (all areas) * Reservoir Hills * Joe Slovo West * KwaDwesi * Bethelsdorp and surrounding areas	The Nelson Mandela Bay Municipality advises residents that repairs to the affected pipeline have been completed. However, the recovery of water supply has been slower than anticipated due to temporary supply constraints from the Nooitgedagt Water Treatment Works.	https://www.facebook.com/share/p/1D3ckFEcVy/
14/7/2026	7:57	Water	Strategic reservoir levels (14 July 2026): * Chelsea – 15% * Emerald Hill – 19% * Greenbushes – 18% * Gelvandale – 32% * Malabar – 10% * Struandale – 10% * Airport – 1% * Driftsands – 40% * Rosedale – 0% * Chatty – 65% * End Street – 11% * Motherwell – 71% * Bloemendal – 40% * Bethelsdorp – 19% * Heatherbank – 29% * Lovemore Heights – 5% * Upper Tank – 0% * Fairview – 24% * Fort Nottingham – 3% * Glendinning – 32%	Following the successful repair of the 500mm bulk water pipeline along the Motherwell–Chelsea pipeline near Joe Slovo West, the water system continues to recover, with most affected consumers now receiving water. Municipal teams continue to monitor and optimise the network to improve reservoir levels and ensure the equitable distribution of water across the metro.	https://www.facebook.com/share/p/1Dsa8L5SpD/

Date	Time	Outage	Areas	Reason/Description	Link
			* Van Riebeeck Hoogte – 52% * Fairbridge Heights – 51% * KwaNobuhle 4 – 62% * KwaNobuhle 3 – 51% * KwaNobuhle 2 – 8% (faulty reading) * KwaNobuhle 1 – 72% * Kabah Rectangular – 32% * Kabah Circular – 36%		
15/7/2026	8:02	Water	Areas that may experience low pressure or no water due to low reservoir levels include: • Walmer Township • Walmer (7th–14th Avenue) • Glen Hurd • Newton Park • Schauderville • Mangold Park • Greenacres • Perridgevale • Adcockvale • Parsons Hill • Glendinningvale • Mill Park • Linkside • Mount Croix • Richmond Hill • High-lying areas of Central • Parts of Rowallan Park • Greenbushes • Malabar	The Nelson Mandela Bay Municipality advises residents that repairs to the 500mm bulk water pipeline along the Motherwell–Chelsea pipeline near Joe Slovo West were completed and the system continues to recover, with most affected consumers now receiving water. However, a power disruption at the Elandsjagt Water Treatment Works has reduced production, affecting water volumes in the Churchill pipeline and impacting pumping to several supply zones.	https://www.facebook.com/share/p/197oHme8NM/

Date	Time	Outage	Areas	Reason/Description	Link
			• Barcelona • Gelvandale • 7 Delaan • Walmer Heights • Greenshields Park • Fairview • Walmer Downs • KwaNobuhle		
15/7/2026	17:30	Water	Emerald Hill and Airport Reservoir supply zones	The fault at the Elandsjacht Water Treatment Works has been successfully repaired, and the plant has returned to its maximum production capacity of 75 megalitres per day.	https://www.facebook.com/share/p/1DF3K5WXsq/
16/7/2026	7:49	Water	* Lovemore Heights * Mount Pleasant * Sea View * Miramar * Schauderville * Parts of Rowallan Park * Greenbushes * Malabar * Barcelona * Gelvandale * 7 Delaan	Following the resolution of the power disruption at the Elandsjagt Water Treatment Works yesterday morning, production has returned to normal. The water distribution system is recovering, with further improvements expected into the weekend. While the system remains vulnerable to operational challenges, technical teams continue to optimise water distribution across the metro.	https://www.facebook.com/share/p/18SM7rTNj9/

Date	Time	Outage	Areas	Reason/Description	Link
16/7/2026	13:42	Water	Chelsea Supply Zone (higher-lying areas): * Baywest * Rowallan Park * Sherwood * Parts of Lorraine * Hunters Retreat * Kabega Park * Morningside * Malabar * Barcelona * Parsonsvei * Parsons Ridge * Parts of Schauderville Despatch Offtake (End Street, Voortrekker and Tulbagh Reservoirs): * Khayamnandi * Daleview * Heuwelkruin * Windsor Park * Retief * Campher Park * Manor Heights Chatty Offtake (Chatty Reservoir and Despatch Tower): * Reservoir Hills * Joe Slovo West * Jachtlakte * Chatty 4, 5, 11 and 12 * Qunu * Marikana * Bungalows Bloemendal Offtake: * Booysens Park * Joe Slovo * KwaDwesi	The Nelson Mandela Bay Municipality has experienced another pipe burst on the Motherwell–Chelsea pipeline. As a result, teams have had to isolate the pipeline to undertake repairs.	https://www.facebook.com/share/p/19HuAAAz1L/

Date	Time	Outage	Areas	Reason/Description	Link
			* KwaMagxaki Bethelsdorp Offtake: * Aspen Heights * Bethelsdorp * Salsoneville * Sancto * West End * Arcadia * Govan Mbeki		
18/7/2026	7:00	Water	Chelsea Supply Zone (higher-lying areas) * Baywest * Rowallan Park * Sherwood * Parts of Lorraine * Hunters Retreat * Kabega Park * Morningside * Malabar * Barcelona * Parsonslei * Parsons Ridge * Parts of Schauderville Despatch Offtake (End Street, Voortrekker and Tulbagh Reservoirs) * Khayamandi * Daleview * Heuwelkruin * Windsor Park * Retief * Campher Park * Manor Heights Chatty Offtake (Chatty Reservoir and Despatch Tower) * Reservoir Hills * Joe Slovo West	The Nelson Mandela Bay Municipality wishes to inform residents that another pipe failure occurred on Thursday night on the Motherwell–Chelsea pipeline, following the successful repair of a 500mm pipe last week. The affected pipeline was isolated, and repair work commenced yesterday. Repairs are continuing today. The failure has placed the water distribution system under strain, resulting in low pressure and water outages in several supply zones.	https://www.facebook.com/share/p/1E3mn7zoZg/

Date	Time	Outage	Areas	Reason/Description	Link
			* Jachtlakte * Chatty 4, 5, 11 and 12 * Qunu * Marikana * Bungalows Bloemendal Offtake * Booyens Park * Joe Slovo * KwaDwesi * KwaMagxaki - Bethelsdorp Offtake * Aspen Heights * Bethelsdorp * Salsoneville * Santcor * West End * Arcadia * Govan Mbeki		
19/7/2026	9:27	Water	Chelsea Supply Zone (higher-lying areas) * Baywest * Rowallan Park * Sherwood * Parts of Lorraine * Hunters Retreat * Kabega Park * Morningside * Malabar * Barcelona * Parsonslei * Parsons Ridge * Parts of Schauderville Despatch Offtake (End Street, Voortrekker and Tulbagh Reservoirs) * Khayamandi * Daleview * Heuwelkruin * Windsor Park	The Loerie Water Treatment Works, which supplies more than 60 megalitres of water per day, is currently unable to produce water due to the power outage. This will impact water supply to the Kwanobuhle and Chelsea systems. The Stanford and Struandale pump stations, which play a vital role in bulk water distribution, are also affected by electricity supply interruptions. These simultaneous incidents have placed additional strain on an already constrained bulk water system and are expected to result in further water supply interruptions across	https://www.facebook.com/share/p/1BkBkQyrx6/

Date	Time	Outage	Areas	Reason/Description	Link
			* Retief * Campher Park * Manor Heights - Chatty Offtake (Chatty Reservoir and Despatch Tower) * Reservoir Hills * Joe Slovo West * Jachtlakte * Chatty 4, 5, 11 and 12 * Qunu * Marikana * Bungalows - Bloemendal Offtake * Booyens Park * Joe Slovo * KwaDwesi * KwaMagxaki - Bethelsdorp Offtake * Aspen Heights * Bethelsdorp * Salsoneville * Sancto * West End * Arcadia * Govan Mbeki - Gelvandale and Struandale Supply Zones * KwaZakhele * Zwide * Soweto-on-Sea * Veeplaas * New Brighton * Deal Party * Algoa Park * Missionvale * Izinyoka	several distribution zones.	

Date	Time	Outage	Areas	Reason/Description	Link
20/7/2026	7:39	Water	Areas Currently Experiencing Low Pressure or No Water Chelsea Supply Zone (higher-lying areas) * Baywest * Rowallan Park * Sherwood * Parts of Lorraine * Kamma Heights * Hunters Retreat * Kabega Park * Morningside * Malabar * Barcelona * Parsonslei * Parsons Ridge * Parts of Schauderville - Despatch Offtake (End Street, Voortrekker and Tulbagh Reservoirs) * Khayamnandi * Daleview * Heuwelkruin * Windsor Park * Retief * Campher Park * Manor Heights - Chatty Offtake (Chatty Reservoir and Despatch Tower) * Reservoir Hills * Joe Slovo West * Jachtlakte * Chatty 4, 5, 11 and 12 * Qunu * Marikana * Bungalows	Following the successful repair of the 500mm Motherwell-Chelsea bulk water main, the pipeline remains isolated while final works are completed. The parallel 700mm Motherwell-Chelsea bulk water main, which was initially isolated because of its interconnection with the damaged pipeline, has been successfully reactivated. Together with the completion of planned electrical work, this has allowed the water distribution system to begin recovering. Encouraging improvements have been recorded at the End Street, Chatty, Bloemendal and Bethelsdorp reservoirs. These reservoirs are critical to restoring supply to the areas most affected by the 500mm pipeline burst. Secondary areas affected by both the burst and the planned electrical interruptions will continue to recover progressively over the coming days as the system stabilises	https://www.facebook.com/share/p/1Lzq72NV3h/

Date	Time	Outage	Areas	Reason/Description	Link
			Bloemendal Offtake * Booyens Park * Joe Slovo * KwaDwesi * KwaMagxaki Bethelsdorp Offtake * Aspen Heights * Bethelsdorp * Salsoneville * Santctor * West End * Arcadia * Govan Mbeki Gelvandale and Struandale Zones * New Brighton * KwaZakhele * Parts of Zwide * Deal Party * Algoa Park * Missionvale * Izinyoka		
21/7/2026	7:47	Water		Water Supply Status Chatty and Reservoir Hills The Chatty and Reservoir Hills supply zone has fully recovered, with water supply restored to all consumers. End Street, Despatch, Voortrekker and Tulbach The End Street Reservoir has increased slightly to 6%, while Voortrekker Reservoir remains at 0% and Tulbach Reservoir is at 41%. Consumers in these areas continue to experience water supply interruptions. Municipal	https://www.facebook.com/share/p/1GqZWp5v5G/

Date	Time	Outage	Areas	Reason/Description	Link
				teams are actively investigating and implementing interventions. Bloemendal Water supply has been fully restored throughout the Bloemendal supply zone. Bethelsdorp Reservoir levels have increased to 30%, with most consumers in the area now receiving water. Chelsea and Theescombe Reservoir levels remain critically low, resulting in ongoing water supply disruptions in these zones. Emerald Hill, Heatherbank, Lovemore Heights, Airport, Driftsands, Gelvandale, Motherwell, Van Riebeeck, Fairbridge Heights, KwaNobuhle and Kabah These supply zones have stabilised, and consumers are receiving water as normal. Struandale The Struandale Reservoir remains critically low. Residents in this area may continue to experience sporadic water interruptions.	